

Project Management As a Key to Business Growth

A Case Study



Remediation Consulting Group



PROJECT insight

What can you expect to learn today?



Common Reasons for Project Management



Challenges that RCGI faced



RCGI steps for software selection



Overview of Project Insight



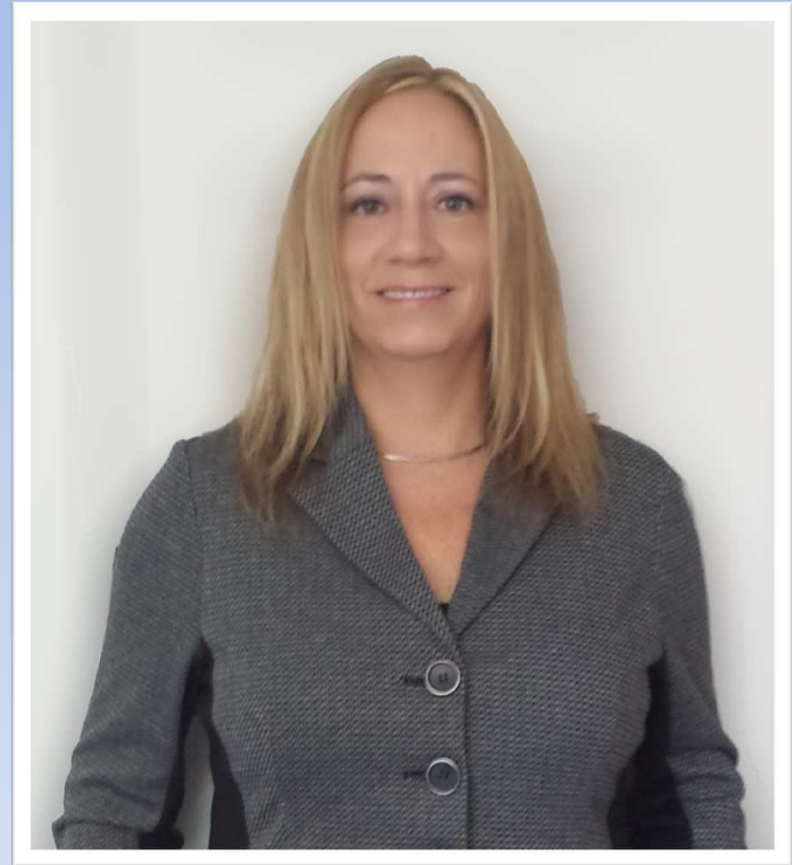
Tips for evaluating software



The future for RCGI

Angie Smith, PMP

- Senior Project Management Consultant
- PMP Certified since 2004
- Over 15 years hands-on experience managing projects in various industries
- Senior Analyst on design of a construction specific PPM
- Served on the Board of Directors for the BC Chapter of PMI for over 4 years
- Blogs for PMI IS COP & PI
- Likes to ride her dirt bike



Marc Lalonde, BA-Economics & MBA



- CEO/CFO at RCGI - Remediation Consulting Group Inc. – since 2012
- 30 years with smaller firms in an IT consulting role
- 100's of IT projects and implementations
- 20 years service on non-profit boards
- Plays guitar in an amateur cover band – ask him about his Variax (when you have LOTS of time)

Why Project Management?

Improve
Productivity

Maximize
Profitability
or ROI

Achieve
Strategic
Goals

Increase
customer
satisfaction

Boost
employee
engagement

Grow your
company

The background of the slide is a solid light blue color. A large, white, curved shape starts from the top-left corner and extends diagonally towards the bottom-right, creating a dynamic, abstract design. A horizontal, semi-transparent white bar is positioned in the center of the slide, containing the text.

Project Management: Helping to grow a business

About RCGI



RCGI is a Canadian environmental consulting company that partners with the energy industry to remediate and reclaim contaminated sites. We're based in Alberta, where we have the experience and knowledge to take on the most challenging sites, with the goal of bringing them back to their natural state.

Project Management & RCGI

- 150-250 projects are completed in a calendar year cycle, with an individual project value of \$1,000 - \$500,000.
- RCGI grew from an amalgamation of three small consultancies.
- Project management occurred on a somewhat ad-hoc basis, partially because clients didn't see the need for a more formal approach.
- Some projects would lag up to two years behind schedule, with the client's verbal OK, but little formal documentation.
- Initially, while doing a large amount of business for a very small number of clients, resources were organized into Teams.
- With a larger number of clients, and the increasing complexity of the requirements, expertise must now be shared throughout the company, and the team approach breaks down, resulting in much more complex scheduling challenges

Challenges

- ▶ BillQuick, Excel, email and Quickbooks were poorly integrated
- ▶ Difficult to track resource availability and utilization
- ▶ Lack of documentation and back up for client commitments
- ▶ No centralized platform to store project data and communication
- ▶ Limited scope control on projects
- ▶ Manual processes potentially causing inefficiencies
- ▶ BillQuick doesn't offer sufficient project planning and costing, and seems to be somewhat 'buggy'
- ▶ Projects must often be executed in groups to achieve efficiencies

Steps RCGI Took – Project Management

- ▶ The first steps were to enhance awareness of Project Management as a DISCIPLINE – most employees were not aware that PMI and PMP existed
- ▶ We brought in consultants from MHPM to provide preliminary training and to do some initial assessments
- ▶ We identified a group of 4 key people who became our middle management and who focus on Project Management
- ▶ Those 4 people have started working towards PMP designations
- ▶ They also standardized our PM-related tools for use across the company
- ▶ But it was all still quite manual and disjointed ...

Steps RCGI Took – PM Tools (software)

- We began with an analysis of our current processes and teased out the requirements they intended to address, adding our 'wish list' as we went
- We compiled a list of about 150 software systems that claimed to assist in Project Management
- Many were easy to discard as being clearly inadequate or overly costly
- Based on ratings from 'Review Sites' we selected two projects for a detailed analysis over 30 days: Clarizen and Genius
- Using common generic criteria, we then rated them in comparison to BillQuick and generated a summary

Steps RCGI Tool – PM Tools (software)

CRITERIA	BillQuick	Clarizen	Genius
Client Definition	Good	Good	Good
Resource Definition	Adequate	Good	Good
Project Definition	Poor	Good	Good
Work Planning and Management	Weak / glitchy	Cumbersome / glitchy	Good
Scheduling and Forecasting	Weak / glitchy	Cumbersome / glitchy	Good
Time Recording	Good	Simple timesheet only	Simple timesheet only
Expense Recording	Good (glitchy)	Fair - needs customization	Fair - needs customization
Approval Process	Flexible but glitchy	Team/Project/Task leader only	Team/Project leader only
Billing Process	Good (glitchy?)	Poor	Adequate
Document Management	Minimal	Poor	Poor
Collaboration Support	None	Good	Good
Inquiry and Reporting	Good	Good - listings and views only	Good
Interfacing and External Access	Good	Looks good but TBD	Limited / TBD
Field Access (Cell phones)	Good	Good no collaboration/expenses	TBD

Steps RCGI Took – PM Tools (software)

- ▶ How to screen the 100+ remaining candidates for a closer fit?
- ▶ We identified 6 criteria that had 2 common attributes:
 - ▶ They were critical to RCGI's requirements
 - ▶ They seemed to be uncommon, among the candidates reviewed
- ▶ As soon as a candidate failed the short-list, they were eliminated
- ▶ A LOT of candidates were eliminated!

Steps RCGI Tool – PM Tools (software)

PM Software Suitability 'Quick-Check'						Jun-04	
#	Questions	BillQuick	Clarizen	Genius	Celoxis	Insight	5pm
1	Inter-project task dependancies	N	N	N	N	Y	N
2	Built-In Invoice item selection	Y	N	Y	N	Y	
3	Pricing time by Employee (Class) or Role/Activity and Client	Y	N	Y	N	\$	
4	Pricing expenses by Item/Activity and Client	Y	N	?	N	\$	
5	Interface with Quickbooks	Y	Y	?	?	Y	
6	SQL / dataload capabilities	Y	Y	N	?	Y	
Verdict		No	No	No-ish	No	Hmm	No

Steps RCGI Tool – PM Tools (software)

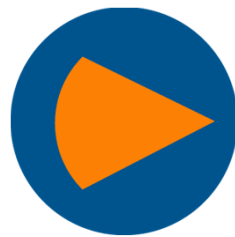
CRITERIA	BillQuick	Tenrox	Genius	Insight
Work Planning and Management	Weak / glitchy	Basic - not a strength	Good	Good
Scheduling and Forecasting	Weak / glitchy	No cross-project dependencies; does have explicit generic resources and good resource searching.	Good with some Cross-project Dependencies and explicit generic resources	Good with Cross-Project Dependencies and Resource Suggestion, but generic resources are not related to the 'real' ones.
Budgeting (internal/external)	Some	Good	Good, but no provision for costs to client budget only	Good, but requires mods for provision for costs to client budget only
Portfolio Management	None	Good	Good	Adequate. Limited to user-definable grouping on reports.
Time Recording	Good	In-task, Week Grid and Worksheet; Actual/Bill time on separate lines; timers but no chimes	In-Task and Simple timesheet only; Actual/Bill time on separate lines; No timers	In-task, Week Grid and Worksheet; Client Rates require mods; Actual/Bill time on separate lines; timers available from Activities only, not Sheet.
Expense Recording	Good	Good, with client expense pricing	No client pricing - no customization available	Client pricing for charges will require mods
Approval Process	Flexible but glitchy	Team/Project/Task leader or exception, by entire timesheet or individual time entry.	Team/Project/Task leader only, by entire timesheet (by day or week)	Team/Project/Task leader with optional override, by entire timesheet (by day or week)
Billing Process	Good	Poor - depends on export	Adequate - Invoicing external	Adequate - Invoicing external
Document Management	Minimal	Can access internal folders and files directly. Version Control for cloud storage	Can access internal folders and files directly, but not supported	Can access internal folders and files directly. Add-ins for Outlook / Word / Excel
Calendar synchronization	None	None	None	Can Manually sync Insight calendar to Outlook, with controls.
Collaboration Support	None	None	Good	Adequate
Systems Architecture	Cloud (US) & On-site, SQL	Cloud only (US) and SQL	Cloud (CA) & on-site, Notes	Cloud (US) & on-site, .Net and SQL - FAST.
Estimated Fit to Requirement	50%	75%	75%	80% as is 90% with mods
Strengths	Time & Expense Tracking and Invoicing	Supports our rate tables, good time & expense with better-than-BQ Project planning	Good Portfolio, PM Planning & Resource Management, collaboration	Good PM & Resource Management, few weaknesses with available modifications
Weaknesses	Project Scheduling, Resource Management, Collaboration, Document management, etc.	No cross-project dependencies, calendar sync, collaboration, client expense pricing; poor invoicing and budget tracking	No client pricing, no mods available, weaker document management, incomplete budget tracking	Weak portfolio management, generic resources, invoice printing, \$30K for mods
Willing to Adjust software to our needs?	Yes, but limited base	No	No	Yes, for non-core functionality
Pricing	\$8K/year	Lowest: \$10-13K/year	Highest: \$22K/year	Lower: \$13K/year

Steps RCGI Tool – PM Tools (software)

- The Best fit for RCGI: **Project Insight**
 - Excellent support for cross-project dependencies
 - Decent Time & Expense support (other than pricing)
 - Adequate invoicing support
 - Decent integration capabilities
 - Good performance and consistent, logical user interface
 - Runs on any browser-equipped platform (phones, tablets, PC's)
 - Willing to customize to meet pricing and budgeting requirements

What is Project Insight

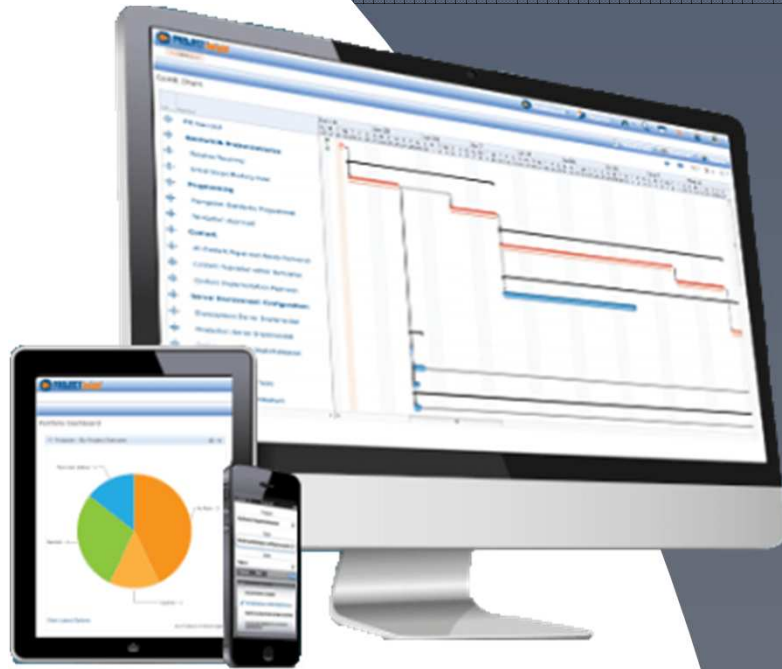
Cloud based, Project and Portfolio Management
System that manages the life cycle of your projects



PROJECTinsight

- ▶ Project Requests
- ▶ Portfolio Prioritization
- ▶ Intelligent Scheduling
- ▶ Resource Allocation
- ▶ Executive Dashboards
- ▶ Customizable Reports
- ▶ Alerts & Notifications
- ▶ Integrated Calendar
- ▶ Time Tracking
- ▶ Expense Tracking
- ▶ Budgeting & Costing
- ▶ Collaboration
- ▶ Document Management
- ▶ Forms Management
- ▶ Approvals
- ▶ Issue Tracking
- ▶ Outlook Integration
- ▶ Office Integration
- ▶ Mobile applet
- ▶ Customizable
- ▶ Agile Support

One Integrated System



- ▶ All data in one centralized location
- ▶ No client-side software needed
- ▶ Accessed via Smart phones or Tablets
- ▶ Access, update and edit projects
- ▶ Anytime and Anywhere
- ▶ MAC and PC (IE, Firefox, Chrome)

**Available as a installed/on-premise model
or as a “Software-as-a-Service”**

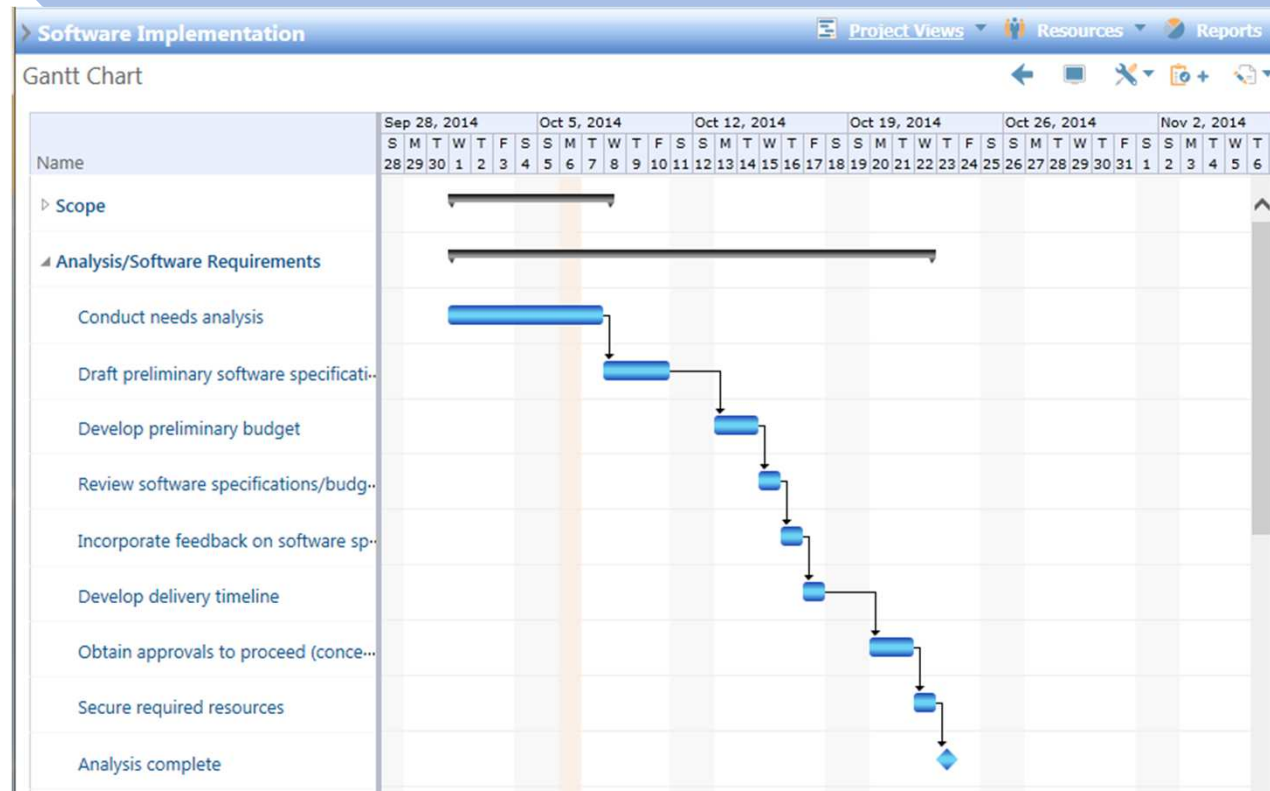
Personalized Dashboards



Gives your Executives,
Project Managers, Team
Members & other
Stakeholders access to the
information they need












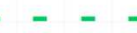
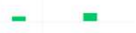








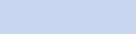





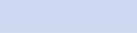



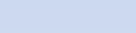

**Reduces the time spent
searching for information
and creating reports**

Intelligent Scheduling



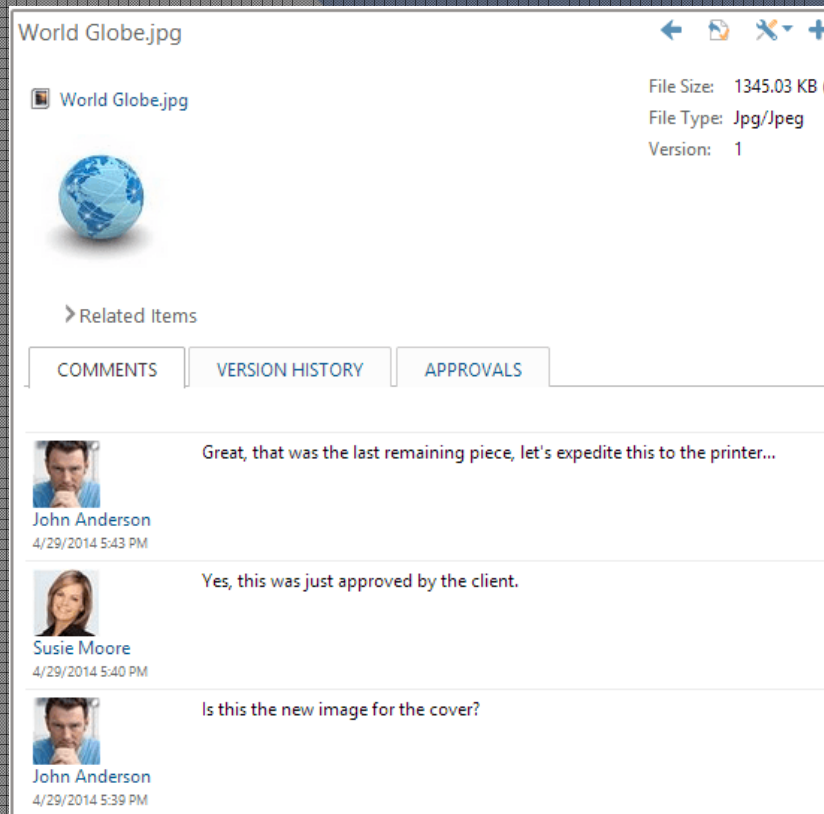
Rapidly create a schedule and easily shift schedules with templates, MS Project import, inline editing, drag & drop & dependency based scheduling

Enterprise Resource Management

Name	Admin	Details	Oct 1, 2014				Oct 5, 2014							Oct 12, 2014				Total
			Wed 1	Thu 2	Fri 3	Sat 4	Sun 5	Mon 6	Tue 7	Wed 8	Thu 9	Fri 10	Sat 11	Sun 12	Mon 13	Tue 14	Wed 15	
Ally Rainer		Graph																
		Work	5.33	5.33	4.61			2.42	0.30						8.00	8.00	8.00	42.00
Software Implementation		Work	5.33	5.33	4.61			2.42	0.30						8.00	8.00	8.00	42.00
		Determine project scope	2.42	2.42	2.42			2.42	0.30									10.00
		Develop preliminary budget													8.00	8.00		16.00
		Review software specifications/budget...															8.00	8.00
		Secure project sponsorship	2.91	2.91	2.18													8.00
Angie Smith		Graph																
		Work	2.80	2.80	1.80			0.80	0.80	0.80	0.80	0.80			0.80	0.80	0.80	13.80
Bill Treemont		Graph																
		Work													8.00	8.00		16.00
Carrie Androm		Graph																
		Work	17.15	13.52	11.33			12.67	10.55	9.79	9.33	9.33			1.33	1.33	1.33	97.67

Optimize your resources across all your projects and work to accomplish things quicker and faster

Manage your Documents



- ▶ Maintain entire project history and communication all in one central place
- ▶ Attach files of any type to a project, task or folder
- ▶ Use Version Control
- ▶ Check in/Check Out Documents

Collaboration



*Project managers used to spend
50% of a week chasing project
status, now we spend minutes.
Myriad Development Inc*

Add Comments

Save Emails

Update Status

See Notifications

Added a comment on the *Task Proof* brochure:
000 this time. We ran out of brochures at the last event.

Added a comment on the *Task Proof* brochure:
we ordering?

Added a comment on the *Task Review* software specifications/budget
ready soon.

Added a comment on the *Task Proof* brochure:
I'd still have them for the trade show on time.

Added a comment on the *Task Proof* brochure:
should be in by tomorrow AM.

Added a comment on the *Task Proof* brochure:
Is to be adjusted.

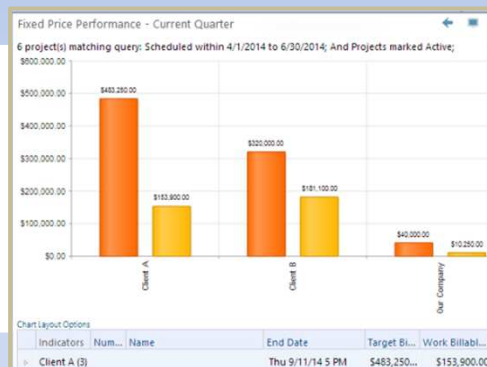
Task copy was scheduled to be completed by Mon 1/27/14 5 PM

Task Brochure was scheduled to be completed by Mon 1/27/14 5 PM

Real-Time Reporting



Users can generate the reports they want in real-time without IT



Save the reports to rerun later, share with others and put on your dashboard

Scorecard: Portfolio Prioritization

Goals	
Critical Success Factors	
Key Performance Indicators	Business Rules
Increase revenue	Enter your business rules for ranking this goal. Provide a description to guide your team.
Develop new markets	
Improve productivity	
Improve quality	
Reduce costs	
Become more competitive	
Regulatory - Compliance	

Reduce effort while easily accessing the information needed to make important decisions

Track Actual Hours & Expense

Name	Work Status	Time Code	Mon 28	Tue 29	Wed 30
Office Move Project (2)					
Arrange furniture	Done ▾	Maintenance ▾	4.00		
Package for transport	Started ▾	Maintenance ▾		2.00	
Product Development (5)					
Application Documentation	Started ▾	Programming ▾	1.00		
Roll-out of Production Prom...	Done ▾	Administration ▾	2.00		

Expense Entry - Add Receipt

Date: 5/1/2014

Amount: \$510.00

Expense Description:

File Upload: * Choose

Hotel

Description:

SAVE Cancel

Add Receipt

Date: 5/1/2014

Amount: \$20.00

Dinner

Choose File no file selected

Save

Cancel

Take Photo or Video

Choose Existing

Cancel

See if you are on target in real-time and have the data to make adjustments & address issues before it effects profitability

Deliver Projects On Time & Budget

STATUS COMMENTS	CUSTOM FIELDS	SCORECARD	MORE DETAILS	BUDGET	PERFORMANCE	RESOURCES				
Earned/planned values calculated through 4/24/2013 Calculate Now										
▼ Performance Dollars										
	Planned Value (PV)	Earned Value (EV)	Actual Total (AC)	Dollar Cost Variance (CV)	% Cost Variance	% Cost Variance (EV)	Dollar Schedule Variance (SV)	% Schedule Variance	Cost Performance Index	Schedule Performance Index
Work Total	\$3,200.00	\$475.00	\$400.00	\$75.00	18.75%	15.79%	\$-2,725.00	-85.16%	1.19	0.15
Billable Work Total	\$6,400.00	\$950.00	\$800.00	\$150.00	18.75%	15.79%	\$-5,450.00	-42.58%	1.19	0.15
▼ Performance Hours										
	Planned Hours (PVH)	Accomplished Hours (EVH)	Actual Hours (AH)	Accomplished Hours Variance (AHV)	% Accomplished Hours Variance	% Accomplished Hours Variance (EVH)	Scheduled Hours Variance (SHV)	% Scheduled Hours Variance	Accomplished Hours Performance Index	Scheduled Hours Performance Index
Work Hours	64.00	9.50	8.00	1.50	18.75%	15.79%	-54.50	-85.16%	1.19	0.15
Billable Work Hours	64.00	9.50	8.00	1.50	18.75%	15.79%	-54.50	-85.16%	1.19	0.15
➤ Billable Gross Profit Analysis										
➤ Invoice Analysis										
➤ Estimates To/At Completion										
➤ Proposed Charges Analysis										

With the data you need to stay on track & to keep it there: Financials, Automatic Status Indicators, Issue Management & To Dos

Deliver Projects On Time & Budget

PROJECT

insight

My Insight

Reports

My Insight > My Reports >

Reports

Project Report

25 project(s) matching query: Projects marked Active;

Indicators	Name	Type	Project Managers	% Comp	Work Hours	Duration	hh:mm	Start Date ^	End Date
	Waste Audit and Waste Reduction	Entertainment Center	Angie Smith, Dana Kalev,...	22.89%	332.00	260d		Mon 5/6/13 8 AM	Mon 5/5/14 5 PM
	Emission Inventory Verification	Entertainment Center	Angie Smith, Dana Kalev,...	19.88%	332.00	22d		Mon 5/6/13 8 AM	Tue 6/4/13 5 PM
	Create Promotional Video	Video Production	Angie Smith, Dana Kalev	63.56%	177.00	168d 6h		Mon 9/30/13 2 PM	Fri 5/9/14 4 PM
	Create IPAD Application		Angie Smith, Dana Kalev,...	18.16%	206.50	168d 7h		Tue 10/1/13 8 AM	Mon 5/12/14 11 AM
	Develop new website	Upgrades	Angie Smith, Dana Kalev	0.00%	808.00	112d 7h 53m		Tue 2/4/14 8 AM	Thu 7/10/14 4:53 PM
	Building Energy Audit - 2012	Environmental Audits	Angie Smith, Dana Kalev	0.00%	202.00	26d		Wed 3/19/14 8 AM	Wed 4/23/14 5 PM
	Corporate Building Energy Audit		Angie Smith, Dana Kalev	0.00%	96.00	6d		Wed 3/19/14 8 AM	Wed 3/26/14 5 PM
	Create new application	New Systems	Angie Smith	14.52%	496.00	52d		Mon 3/24/14 8 AM	Tue 6/3/14 5 PM
	Create new Keyboard Interface	Capital	Angie Smith, Dana Kalev	60.69%	435.00	20d		Tue 4/1/14 8 AM	Mon 4/28/14 5 PM
	House Plans for 998 5th Sst, Barrie, Ontario	As-built survey	Dana Kalev	2.59%	81.00	40d		Tue 4/1/14 8 AM	Mon 5/26/14 5 PM
	Develop new software for Business Process...		Angie Smith, Dana Kalev	6.52%	706.00	121d 7h 53m		Tue 4/1/14 8 AM	Wed 9/17/14 4:53 PM
	Create a Facebook Page		Angie Smith, Dana Kalev,...	87.08%	271.00	20d 30m		Tue 4/1/14 8 AM	Fri 4/25/14 3:30 PM

With the data you need to stay on track & to keep it there: Financials, Automatic Status Indicators, Issue Management & To Dos

Deliver Projects On Time & Budget

15: Project sponsor is out of town for 2 weeks

Description:
Our sponsor was called away for the next two weeks.
Is there anyone who can approve the first draft in their place?


Issue Details

Priority: Medium	Type: Delay
Project Affiliation: Brochure	Task Affiliation: [Create Task]
Resolution Project: Brochure	Resolution Task:
Found By: John Anderson	Found Date: 5/1/2014

Resolution History

Related Items

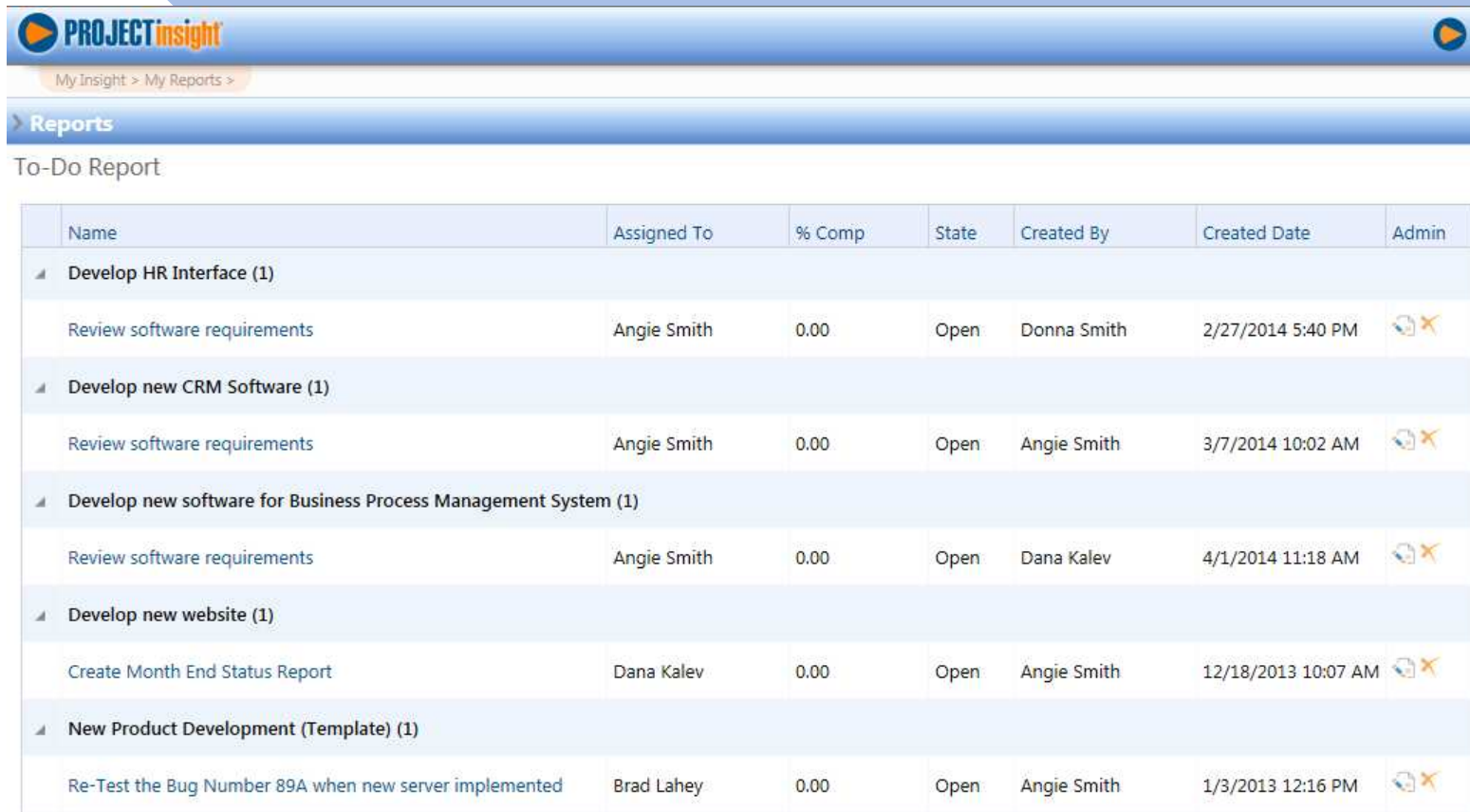
COMMENTS CUSTOM FIELDS

 [Assigned To changed from: Unassigned to: Nick Wong]











John Anderson

With the data you need to stay on track & to keep it there: Financials, Automatic Status Indicators, Issue Management & To Dos

Deliver Projects on time & budget



The screenshot shows the PROJECT insight web application interface. At the top, there is a blue header bar with the PROJECT insight logo on the left and a play button icon on the right. Below the header, a breadcrumb trail reads "My Insight > My Reports >". A blue bar with the word "Reports" is visible. Below this, the title "To-Do Report" is displayed. The main content is a table with columns: Name, Assigned To, % Comp, State, Created By, Created Date, and Admin. The table lists several project tasks, each preceded by a blue triangle icon. The tasks are grouped into sections: "Develop HR Interface (1)", "Develop new CRM Software (1)", "Develop new software for Business Process Management System (1)", "Develop new website (1)", and "New Product Development (Template) (1)". Each task row includes details on who it is assigned to, its completion percentage, state, creator, and creation date. The Admin column contains icons for editing and deleting tasks.

Name	Assigned To	% Comp	State	Created By	Created Date	Admin
▲ Develop HR Interface (1)						
Review software requirements	Angie Smith	0.00	Open	Donna Smith	2/27/2014 5:40 PM	 
▲ Develop new CRM Software (1)						
Review software requirements	Angie Smith	0.00	Open	Angie Smith	3/7/2014 10:02 AM	 
▲ Develop new software for Business Process Management System (1)						
Review software requirements	Angie Smith	0.00	Open	Dana Kalev	4/1/2014 11:18 AM	 
▲ Develop new website (1)						
Create Month End Status Report	Dana Kalev	0.00	Open	Angie Smith	12/18/2013 10:07 AM	 
▲ New Product Development (Template) (1)						
Re-Test the Bug Number 89A when new server implemented	Brad Lahey	0.00	Open	Angie Smith	1/3/2013 12:16 PM	 

With the data you need to stay on track & to keep it there: Financials, Automatic Status Indicators, Issue Management & To Dos

Adaptable, Customizable & Integrate-able

- ▶ Out of the Box
 - ▶ Adaptable user experience
 - ▶ Add user defined fields
 - ▶ Setup user defined forms
 - ▶ Integrate with Outlook, Office and Box
- ▶ APIs and Software Development Toolkit for your in-house developers
- ▶ Customization Services for a fee

Tips

Determine your Tier of PPM Solution

	Low End Systems	Mid-Market Systems	High-End Systems
Functionality	One or Two Main functions	Complete Life Cycle	Complete Life Cycle w/rigid controls & complex analysis
Investment	< \$ 0 - \$5,000	\$5,000 - \$50,000	\$100,000 +
PM Maturity Level of Organization	0 - 1	1- 3	3.5 + (sophisticated)
Implementation Time	Days to weeks	2 weeks to 6 months	1 year +

Evaluate the Strength of the Solution

Heavy Planning & Scheduling

or

Strong Time & Expense Tracking

or

Both

Not all “Project Management” software is created equal

Summary Tasks

Drag & Drop to move tasks

Copy tasks

Task Dependencies (FF, SF, FS, SS)

Lead & Lag

Cross Project Dependencies

Task Splits

Standard functionality not customization

Searching for a Solution

Using review websites and
review companies

Review websites or review companies
have one goal:
To make money

Reviews Companies

- Pay for use (Magic Quadrant for Cloud-Based IT Project and Portfolio Management Services \$1,995.00 USD)
- Most of their clients are Fortune 100 and want/need sophisticated, expensive solutions
- Focuses on high end IT PPM systems i.e the system needs to “Significantly supporting internal IT PPM”
- Companies are not incentivized to cover low-end or mid-market solutions
- “Providers must have \$10 million in annual revenue or *significant financial backing*”
- When they do cover mid-market PPMs, they are Venture Capital backed

Top Ten Review Websites

- They make money via online advertising
- Independent contractors write reviews
- Only do reviews every 2 years (and sometimes not even then)
- All products within a category are not on the same review cycle

Software Suggestion Websites

Project-manager.com

Getapp

Software Advice

- Makes money via by companies paying them to be listed on their website
- Project-manager.com & Getapp – ranking based on paid bids – whoever pays the most gets the highest ranking

Searching for a Solution

Reference websites and companies that provide reviews but do your own research

Change Process or Change Software?

Are you willing to change your process to match the software?

OR

Would you prefer to pay to change the software to match the process?

OR

Both?

Support

- Don't do all your learning by trial and error
- Can be more costly than support or training

Lessons Learned

- Determine the tier of system suitable for your organization
- Determine if you need a system that is stronger on planning, time & expense tracking or both
- Identify project management specific functionality that your organization requires – integrate with your requirements document
- Determine any unusual “must have” requirements that are specific to you – shortlist the alternatives based on those
- Verify whether the shortlist systems meet all your other requirements
- Determine budget/appetite for process or software changes
- Run trial systems with real projects for proof of concept
- Get help if you need it and pay for it if you need to

Where is RCGI at with the implementation & plans for moving forward

- ▶ Other critical business issues have surfaced that must be dealt with in the next 4-8 months
- ▶ We are extending the implementation plan from 5 to 15 months:
 - ▶ Training of Project Managers to continue for the rest of 2014, with hands-on experience in defining projects.
 - ▶ All 2015 projects will be defined and status-tracked on Project Insight, with Time and Expense tracking continues on BillQuick
 - ▶ Time and Expense tracking will move to PI likely in summer 2015

What RCGI expects to get out of this process

- Greater project management volume capacity.
- Standardized project management processes.
- Better scheduling of resources shared among projects.
- Better Projection of future resource pool capacity and requirements.
- Easily produced status and performance reports for clients.
- Consolidated inputs to financial projections.
- Increased efficiency in project monitoring and communications.
- Better documentation of project communications.
- Greater employee comfort with workload and schedule.

Alignment to RCGI's strategic objectives

- Positioned to take on more business with solid processes
- Happier customers via better management & communications
- Happier employees via better communication & scheduling
- Increased profits due to increased efficiency and utilization
- Enhanced stability with better long-term planning

More Information



Remediation Consulting Group

www.rcgi.ca

marc.lalonde@rcgi.ca



www.projectinsight.net

angie@projectinsightcanada.ca