## Project Management Webinar



## Things to Know...



- All participants will be on mute
- Questions are welcome
- Use the question box to ask questions
- PM training is valid for 1 PDU
- Must be in attendance for full session
- PDU certificate sent by the end of the day
- Recording and slides sent by tomorrow



#### Moderator



#### **Denise Rodriguez**

Project Insight

Marketing

Denise.Rodriguez@projectinsight.com

www.projectinsight.net





## Project Insight





#### Schedule a customized demo today!

- +1 (949) 476-6499 x3
- info@projectinsight.net
- Request info: www.projectinsight.net



#### Presenter



#### Diane C. Buckley, MBA, PMP

CEO, Core Performance Concepts Inc.

Training in project management,

PMP® and CAPM® certification, leadership,

business analysis, agile and six sigma

dbuckley@cpconcepts.net

www.coreperformanceconcepts.com

PMP® and CAPM® are registered trademarks of the Project Management Institute





#### Poll Question

#### Do You Want to use Earned Value?

- A. Yes, we have implemented it fully
- B. Yes, we use it for some projects
- C. Yes, but we don't know how to apply it
- D. No, but I'm interested in the concept



## Objectives of the Webinar



#### At the end of this webinar, you will be able to:

- Define the basic building blocks of earned value management
- Describe how a practical application of earned value management is used
- Read and interpret the earned value management report information



#### Cost Management

#### Purpose

Estimate, budget, and control costs of the project

Primary tool of controlling costs

Earned value management



## Question for you...

#### What costs do you measure on your projects?

Labor hours used?

Labor \$\$ used?

Actual cost?

Material or equipment costs?

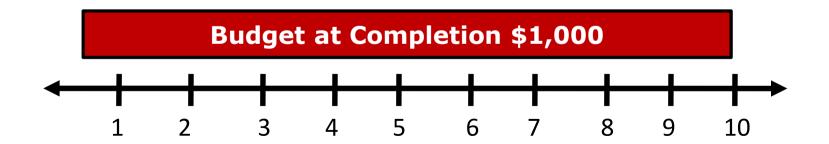
Travel & living?

Contractors or consultants?



## Building Blocks

- Planned Value (PV) What was budgeted
- Actual Costs (AC) What was spent
- Earned Value (EV) What was accomplished

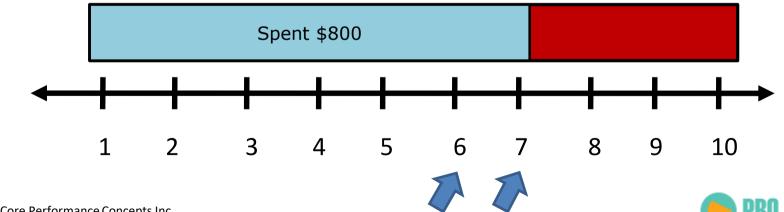




## Measuring Earned Value

#### After 7 days

- Planned Value (PV) \$700
- Actual Costs (AC) \$800
- Earned Value (EV) Six days worth of work = \$600



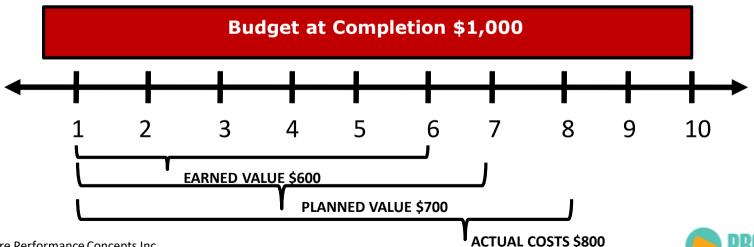
#### Earned Value Calculations

CV (Cost Variance) \$600 - \$800 = <\$200>

EV (Earned Value) minus AC (Actual Costs)

SV (Schedule Variance) \$600 - \$700 = <\$100>

EV (Earned Value) minus PV (Planned Value)

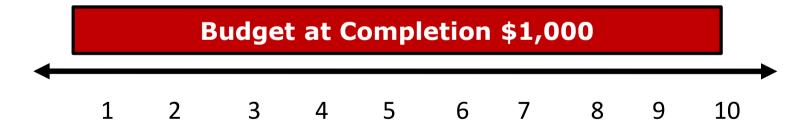




## Budget at Completion

#### **Budget at Completion**

- For an entire project
- For a specific activity





## Earned Value Analysis

	Budget at Completion	Planned Value	Actual Costs	Earned Value	Schedule Variance	Cost Variance
А	\$1,000	\$1,000	\$1,200	\$ 1,000		
В	\$ 500	\$ 500	\$ 400	\$ 400		
С	\$2,000	\$1,500	\$1,200	\$1,000		
D	\$4,000	\$2,000	\$2,200	\$2,500		
Е	\$1,000	\$ 0	\$ 100	\$ 100		
Total	\$8,500	\$5,000	\$5,100	\$5,000		

1. Which activities are behind schedule?

3. Which activities are over budget?

2. Which activities are ahead of schedule?

4. Which activities are under budget?

5. Is the project over/under budget?



## Earned Value Analysis

	Budget at Completion	Planned Value	Actual Costs	Earned Value	Schedule Variance	Cost Variance
А	\$1,000	\$1,000	\$1,200	\$ 1,000	\$0	<\$200>
В	\$ 500	\$ 500	\$ 400	\$ 400	<\$100>	\$0
С	\$2,000	\$1,500	\$1,200	\$1,000	<\$500>	<\$200>
D	\$4,000	\$2,000	\$2,200	\$2,500	\$500	\$300
Е	\$1,000	\$ 0	\$ 100	\$ 100	\$100	\$0
Total	\$8,500	\$5,000	\$5,100	\$5,000	\$0	<\$100>

- 1. Which activities are behind schedule? B & C
- 3. Which activities are over budget? A & C
- 2. Which activities are ahead of schedule? **D & E**
- 4. Which activities are under budget? D
- 5. Is the project over/under budget? Over budget



## Question for you...



Have you used earned value in measuring progress?

If not, what do you use?

Have you used earned value in forecasting?

If not, what do you use?

## Busy Foods Inc. – Our Case Study







**Organizational Needs** 



**Project Charter** 



## Factors Affecting Busy Food Inc.

#### **Overview**

- BUSY FOODS services over 200 clients world-wide.
- Most of BUSY FOOD'S clients are large restaurant venues who can serve thousands in a single day

#### **Situation**

 In recent years, long-term clients have started to leave for a competitor who promises overnight delivery of restaurant equipment without a minimum order.

#### Goal

• BUSY FOODS would like to improve their distribution process to match the competition



## Project Statement of Work

#### Deliverable

Improve the time from order intake to shipping restaurant equipment) to less than 8 hours

#### Deliverable

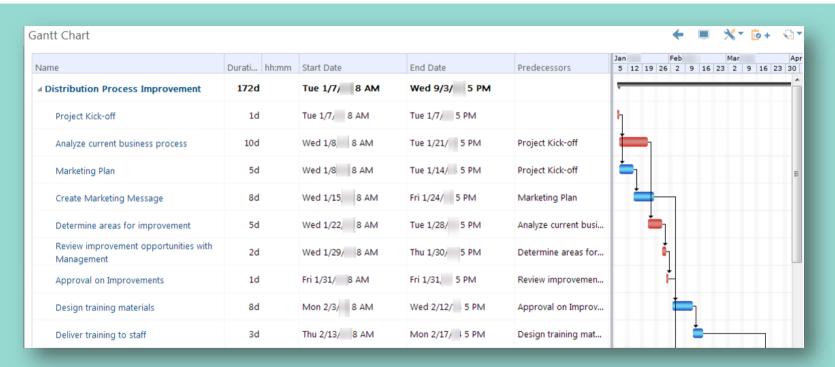
Develop and launch a marketing campaign to clients to educate them on the new equipment shipping process

#### Deliverable

Train all internal staff affected by the new business process



## Our Project Schedule





# Link to Project Insight Practical application

- Our project has started
- The following information is available



## Applying Earned Value in Project Insight

Task Name	Duration hh mm	Work Hours	Start Date	End Date	Work Total Exp	Work Planned Value	Actual Total	Work Earned Value
▼Distribution Process Improvement	52d	642.00	Thu 1/1/ 8 AM	Fri 3/13/ 5 PM	\$3,500.00	\$3,500.00	\$2,350.00	\$1,400.00
Project Kick-off	1d	5.00	Thu 1/1 8 AM	Thu 1/1/iiii 5 PM	\$100.00	\$100.00	\$100.00	\$100.00
Analyze current business process	10d	120.00	Fri 1/2/ 8 AM	Thu 1/15/III 5 PM	\$2,400.00	\$2,400.00	\$800.00	\$600.00
Marketing Plan	5d	20.00	Fri 1/2/ 8 AM	Thu 1/8/ 5 PM	\$400.00	\$400.00	\$400.00	\$400.00
Create Marketing Message	8d	30.00	Fri 1/9/ 8 AM	Tue 1/20/ 5 PM	\$600.00	\$600.00	\$1,050.00	\$300.00
Determine areas for improvement	5d	30.00	Fri 1/16 8 AM	Thu 1/22/ 5 PM		\$0.00		\$0.00
Review improvement opportunitie	2d	10.00	Fri 1/23 8 AM	Mon 1/26/ 5 PM	4	\$0.00		\$0.00
Approval on Improvements	1d	2.00	Tue 1/27/ 8 AM	Tue 1/27, 5 PM		\$0.00		\$0.00
Design training materials	8d	10.00	Wed 1/28/ 8 AM	Fri 2/6/ 5 PM		\$0.00		\$0.00
Deliver training to staff	3d	10.00	Mon 2/9/ 8 AM	Wed 2/11, 5 Pt	4	\$0.00		\$0.00
Deliver marketing message throug	10d	100.00	Wed 1/28/    8 AM	Tue 2/10/ 5 PM		\$0.00		\$0.00
Implement improvements	25 d	250.00	Wed 1/28/ 8 AM	Tue 3/3, 5 PM		\$0.00		\$0.00
Test improvements as a prototype	5d	40.00	Wed 3/4/ 8 AM	Tue 3/10/ 5 PM		\$0.00		\$0.00
Approve improvements	2d	10.00	Wed 3/11/ 8 AM	Thu 3/12/ 5 PM		\$0.00		\$0.00
Go-Live	1d	4.00	Fri 3/13/ 8 AM	Fri 3/13. 5 PM		\$0.00		\$0.00
		1.00	Thu 1/1/ 8 AM	Thu 1/1 8 AM		\$0.00		\$0.00
			52	100				
Project Total:	52d	642.00	Thu 1/1/ 8 AM	Fri 3/13/ 5 PM	\$3,500.00	\$3,500.00	\$2,350.00	\$1,400.00

#### As of January 15<sup>th</sup>:

Schedule Variance = \$1,400 - \$,3500 = <\\$2,100> Cost Variance = \$1,400 - \$2,350 = <\\$950>



#### Analyzing Earned Value Data

#### Analyze current business process

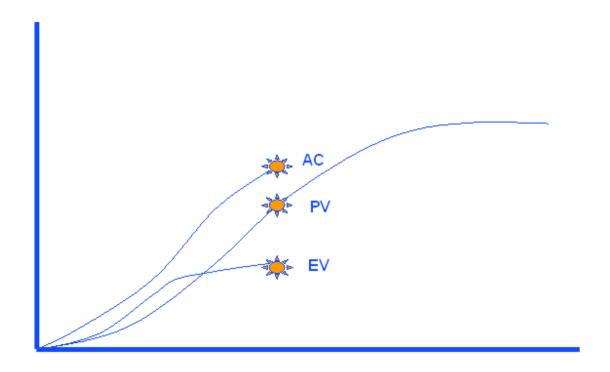
- SV = \$600 \$2,400 = <\$1,800>
- CV = \$600 \$800 = **<\$200>**
- Efficiency of Work (40 hours spent for 25% of work; should have been 30 hours)

#### Create marketing message

- Budget rate was \$20 per hour
- 30 hours for a total of \$600 = \$20 per hour
- Actual rate was \$35 per hour



#### Earned Value on an S Curve



## Project Manager's Responsibility

- Estimate, budget, and control project costs
- Know the expected budget at completion for the project as well as the activities
- Measure actuals at the activity level
- Manage earned value management indicators
- Forecast changes as accurately as possible



#### Performance Data





# Cost Performance Index (CPI)

CPI (Cost Performance Index) = Earned Value/Actual Costs

**\$1,400/\$2,350 = 60%** 

For every dollar spent, you only receive \$ 0.60 worth of value!

## Cost Performance Forecasting

#### What will the cost be at the end of the project?

- Original budget for project is:
  - 642 hours
  - @ \$20/hour
  - **=** \$12,840



- **\$12,840/0.6 =**
- **\$12,840/0.6 = \$21,400**





## Sample Exam Question #1



You are the project manager on a software implementation project. The total cost of the project is expected to be \$100,000. You are more than half-way through a 6 month project and the Actual Costs are \$40,000. Is your project doing well?

**A.** Yes, because you are half-way done with the project and the costs are only \$40,000

**B.** Yes, because earned value is \$50,000, which is greater than the actual costs

**C.** Unsure, because you do not know what was completed (in terms of dollars) at the halfway point

**D.** Unsure, because actual costs only reflect the first 2 months of the project

## Sample Exam Question #2



You are managing a construction project

and the following information is provided

for the project :

Budget at Completion: \$5 million

Planned Value to Date: \$3.5 million

Actual Costs to Date: \$3.45 million

Earned Value to Date: \$3.25 million

What should you do?

- A. Nothing, your costs are in line
- **B.** Determine why the schedule is behind and take corrective action
- **C.** Determine why you are under budget and adjust your forecast accordingly
- **D.** Nothing, you are ahead of schedule and your costs are in line

#### Review



- What are the basic building blocks of earned value management?
- How is earned value management used to evaluate schedule and cost?



# Any questions?

#### Upcoming Webinars

Core Concepts & Project Insight
PM in Practice - Earned Value Basics
Wednesday, March 22, 2017
8am PT/11am ET





#### Special Promotion



#### Continue Improving Your Project Management Skills

- 10% discount for online courses
- Check them out today!

http://clicky.me/cpc-pm







Follow, like, subscribe!

# Project Insight Community

- Sign up for more
- They are all FREE
- Check them out today!

**PM Training** 

IT Methodology and Agile

Leadership

Product Training

## See you next time!