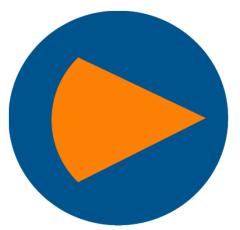
IT Methodology Webinar

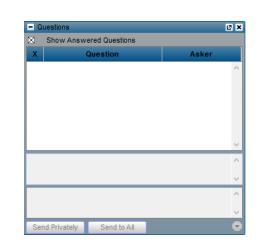


Project Planning & Design with IT in Mind **PROJECT insight**

Project & Portfolio Management Software Initiate Project Intelligence[®]

Things to Know...

- All participants will be on mute
- Questions are welcome
- Ask questions in the question box
- May be valid for PMI Category C PDUs
- We do not mail out PDU certificates







Moderator

Denise Rodriguez

Project Insight

Marketing

Denise.Rodriguez@projectinsight.com

www.projectinsight.net







Presenter

Cameron Watson

President, QAlassist

cwatson@qaiassist.com

www.qaiassist.com







Who's on the call?



- I am a Project Manager
- I am a Business or Operational Manager
- I am a software developer or software tester
- I am a member of an organizational PMO, governance or quality assurance function
- I want a better understanding of IT Methodology



Who is QAlassist?



- Established 2007 Ottawa, Canada
- Nurturing organizational efficiency through IT Methodology knowledge & expertise
- Support and promote a community with evolving IT Methodology knowledge and expertise
- Maintain, optimize, promote and support the delivery of IT methodology products and lifecycles proven to increase operational performance
- Administration and oversight of QAIassist Integrated Methodology (QAIassist-IM) and formal certifications "Foundation" & "Practitioner"
- Support practitioners and authorized affiliates in acquiring and delivering IT Methodology knowledge and expertise



IT Methodology Webinar Audience

Nurturing efficiency through IT Methodology knowledge & expertise across the globe

- Over 200 countries
- Wide array of industries (manufacturing, banking, health, insurance, consulting)
- More than 50 unique webinars

• Over 10,000 webinar registrants

- Executives
- Operational & Delivery Managers
- Project Managers
- Business Analysts and Architects
- Application Developers & Testers
- Corporate PMO, Quality Assurance, Continuous Improvement
- Consultants



QAlassist 2015 Series - Goals





- Share IT Methodology knowledge
- Develop IT methodology understanding & expertise
- Provide additional insight into several IT (project management, software development, software testing) methodologies
- Discuss best practices on incorporating an organizational IT methodology
- Promote ongoing dialog and feedback with webinar audience (questions, email, survey)



2014 Survey Results

- IT Methodology experience and knowledge level of webinar audiences is varied
 - "Fledgling" seeking to acquire general and conceptual IT Methodology information
 - "Veterans" and seeking "nuts and bolts" and more detailed IT Methodology information
 - Most attendees are seeking more interaction and dialog (questions, polls, surveys, feedback) throughout the webinar sessions





2015 Schedule

The 3rd Wednesday of Every Month

8:00 am Pacific - 11:00 am Eastern Time

IT Methodology Concepts (60 mins)

 This series of six webinars will be presented on a bi-monthly basis. Each webinar will provide you with a context, overview, terminology and general understanding of information technology (IT) methodology.

IT Methodology – Tutorials (45 mins)

 This series of five webinars will be presented on a bi-monthly basis. Each session is designed to offer a more "hands on" perspective – bridging the concepts into a practical utilization.



2015 "Concepts" Schedule

- The 3rd Wednesday of Month (Jan, Mar, May, Jul, Sept, Nov)
 - 8:00 am Pacific 11:00 am Eastern Time

IT Methodology Concepts (60 mins)

- A Context for IT Methodology (Jan)
- Apply PM Fundamentals to IT (Mar)
- Leverage the Software Development Lifecycle (May)
- Explore the Software Testing Lifecycle (Jul)
- Incorporate Organizational Process Governance (Sept)
- Implementing IT Methodology (Nov)



2015 "Tutorials" Schedule

- The 3rd Wednesday of Month (Feb, Apr, Jun, Aug, Oct)
 - 8:00 am Pacific 11:00 am Eastern Time

IT Methodology Tutorials (45 mins)

- Applying IT Methodology to Project Initiation (Feb)
- Project Planning & Design with IT in Mind (Apr)
- Executing Projects with IT Methodologies (Jun)
- Project Control & Verification (Aug)
- Project Close & Delivery (Oct)



2015 "Tutorials" Schedule

- The 3rd Wednesday of Month (Feb, Apr, Jun, Aug, Oct)
 - 8:00 am Pacific 11:00 am Eastern Time
- IT Methodology Tutorials (45 mins)
 - Applying IT Methodology to Project Initiation (Feb)
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Project Planning & Design with IT in Mind Tutorial II – Goals

- Understand project planning context, purpose and objectives
- Review project planning pre-requisites
- Define project planning scope (initial and iterative)
- Review Project Management Plan Phase deliverables



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Project Planning & Design with IT in Mind Tutorial II – Agenda



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Terms, Terms and more Terms

- IT Framework, IT Methodology, IT Lifecycle
 - Non Standard usage in terminology
 - Terms are used interchangeably between organizations and across the IT industry
 - Examples include
 - Project Management
 Methodology/Lifecycle/Framework
 - Software Development Methodology/Lifecycle (SDLC)/Framework
 - Software Testing
 Methodology/Lifecycle/Framework
 - Every IT organization is using an IT Methodology or IT Lifecycle or IT Framework





IT Methodology Context





- Organizational Frameworks
 - ISO(900XXX), CMMI, Six-Sigma, ITIL, COBIT
- Methodologies/Lifecycles (noun)
 - Rational Unified Process (RUP), QAlassist (IM), PMI, Prince2
- Methodologies/Lifecycles (verb)
 - Waterfall, Spiral, Agile, RAD, etc



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IT Methodology – Map & Journey





- Methodologies/Lifecycles "noun"
 - The roadmap
 - Rational Unified Process (RUP), QAIassist (IM) , PMI, Prince2
- Methodologies/Lifecycles "verb"
 - The journey taken along the road
 - Waterfall, Spiral, Agile, RAD , Prototyping, etc



IT Methodology/Lifecycle - Noun

- All Methodologies/Lifecycles (RUP, QAIassist-IM, PMI, Prince2) define, utilize and rely on their own pre-defined structure, naming conventions, and terminology
- Hierarchy/Structure

- Methodology/Lifecycle (ie Project Management, Software Development, Software Testing)
- Phase/Stage (ie Initiate, Planning, Design, Closeout)
- Deliverable/Artifact/Work Product (ie Project Charter, Testing Strategy)
- Activity (tasks performed to complete deliverables, artifacts, work products)



"Deliverable/Artifact/Work Product" versus "Activity"



- Deliverable (Artifact, Work Product)
 - Blue Prints
 - Foundation completed
 - Windows installed
- Activity (non-Deliverable, non-Artifact, non Work Product)
 - Meeting with Architect to review Blue Prints
 - Mixing concrete to pour the foundation
 - Authorizing purchase of the wood needed to complete the window frame





"Deliverable/Artifact/Work Product" versus "Activity"



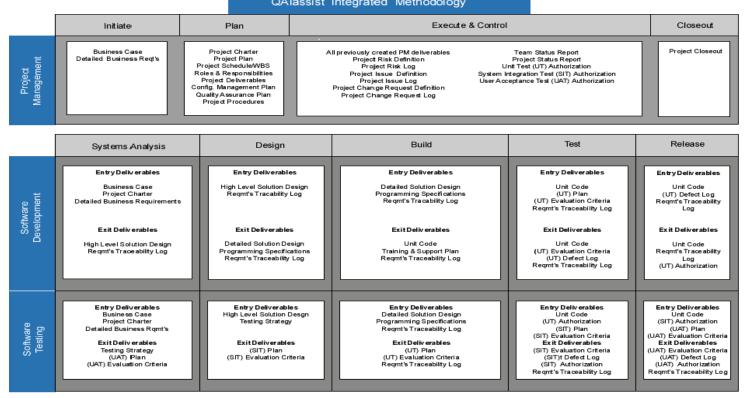
- Deliverable (Artifact, Work Product)
 - Business Case
 - Project Plan
 - User Acceptance Test Plan
- Activity (non-Deliverable, non-Artifact, non Work Product)
 - Reviewing business need with Operational Management, Business Analysts and End-Users
 - Meeting with Stakeholders to acquire approval of Project Plan
 - Discussing User Acceptance Testing objectives and priorities with testing team





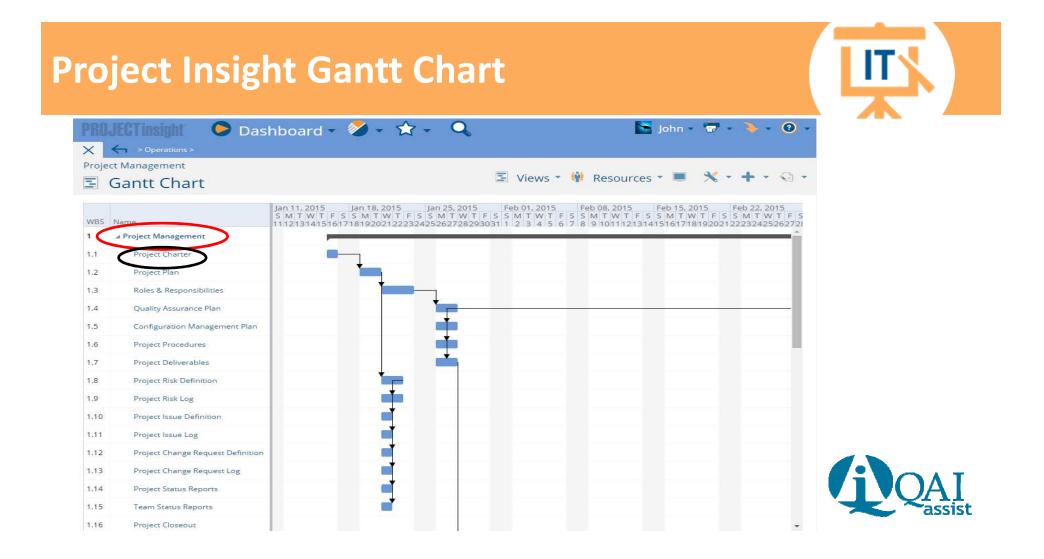


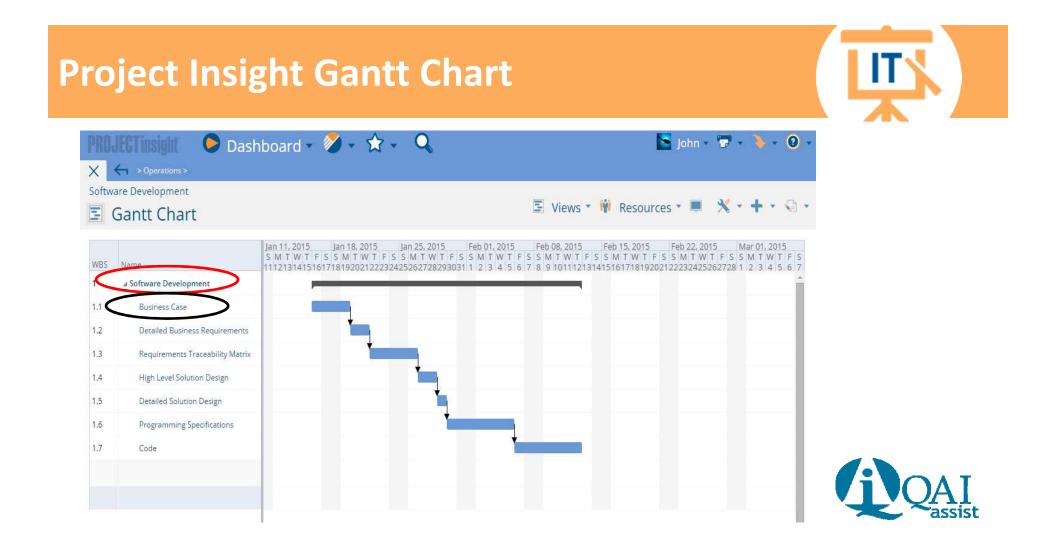
QAlassist Integrated Methodology



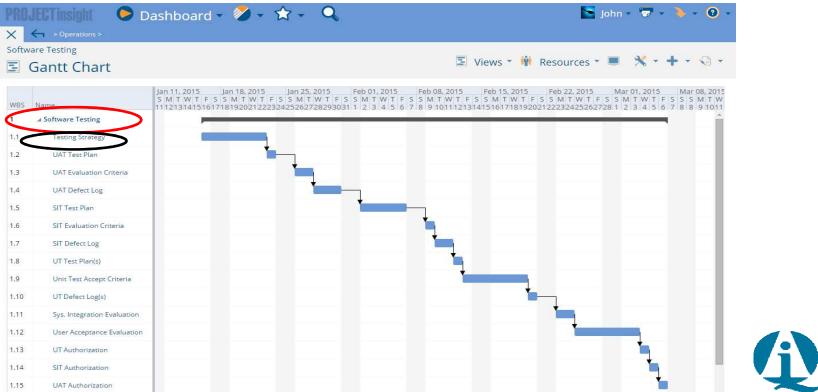


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Project Insight Gantt Chart





"Deliverable/Artifact/Work Product" Attributes



Tangible (pre-defined informational requirements)

- can be identified and defined (resource, completion dates, cost) on Project Schedule
- can be assigned (populating information requirements) to project team member(s)
- can be referenced by project team members to support creation of other deliverables
- can be formally reviewed and officially authorized
- will alter in status (authored, reviewed, approved, archived, referenced) throughout life of project
- Project Schedule used to reflect evolving deliverable status/progress (risks, issues, percentage complete)
- can be placed under formal configuration management re: with evolving status
- can be accessed for future reference (application support and maintenance)



Methodology/Lifecycle – Verb

- "Waterfall" Methodology/Lifecycle
 - a single iteration through the methodology/lifecycle (noun)
 - deliverables/artifacts defined, assigned, and documented
 - formal structure required
- "Agile" Methodology/Lifecycle
 - more than a single iteration through a methodology/lifecycle (noun)
 - limited deliverable creation
 - formal structure not required

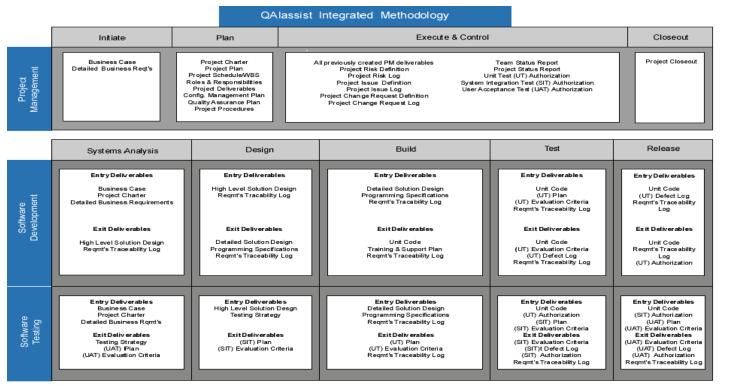


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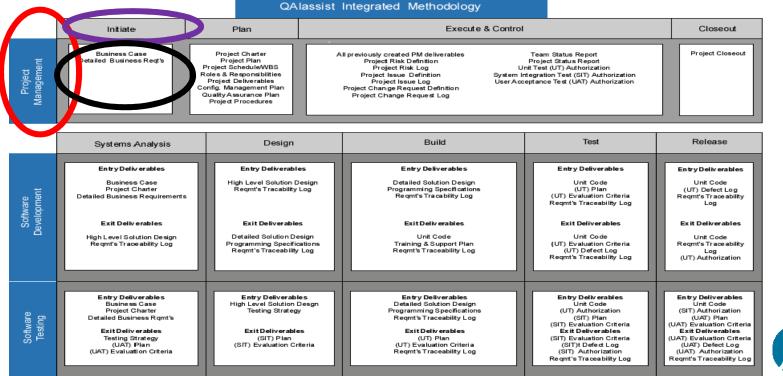






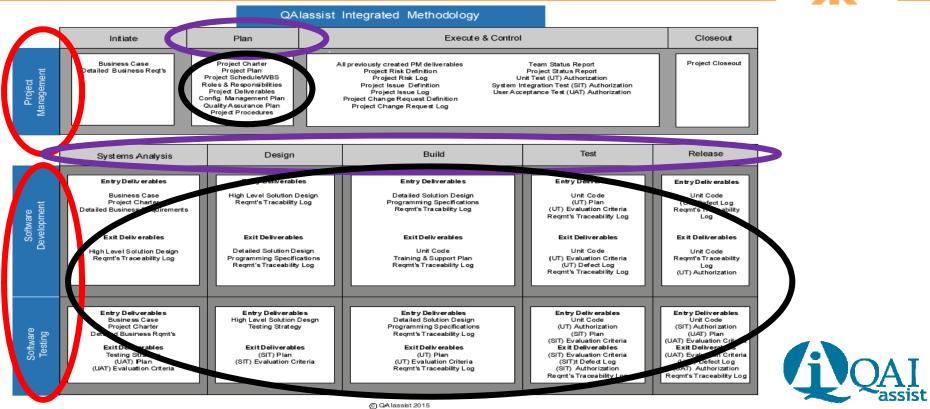
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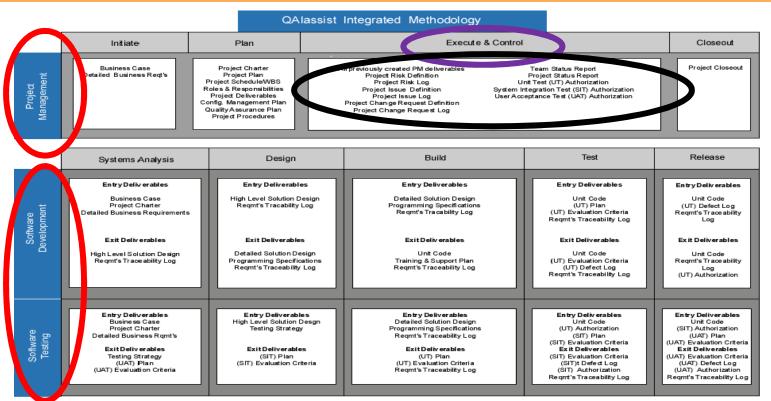






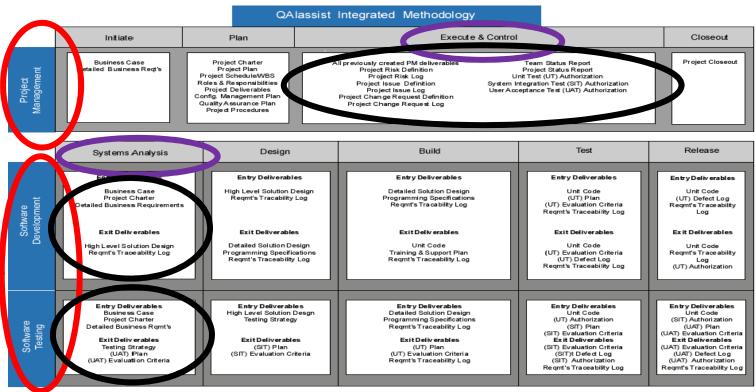
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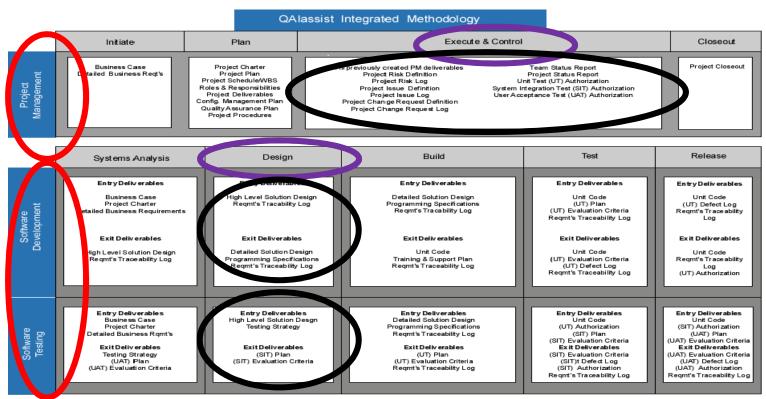


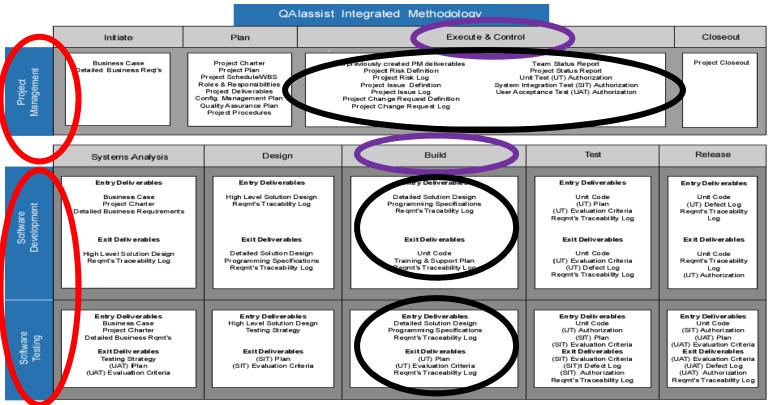


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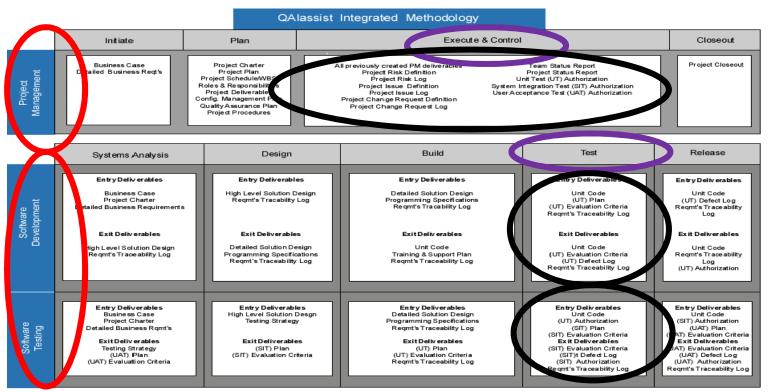




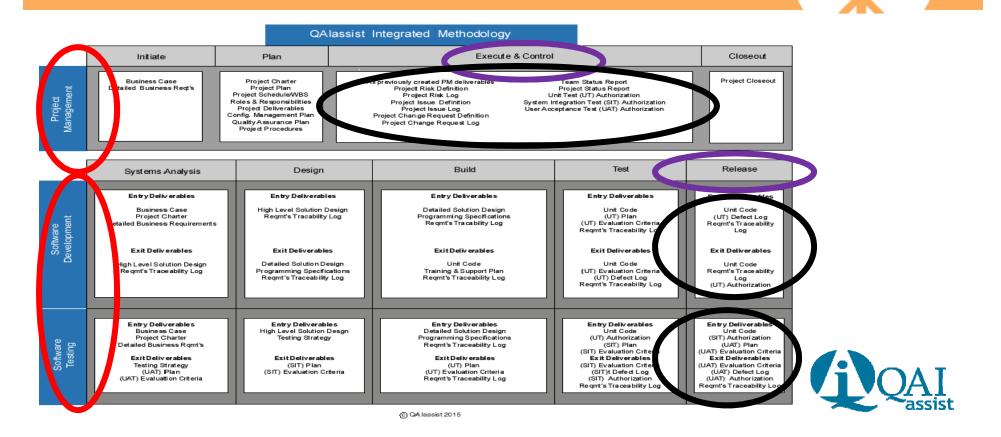


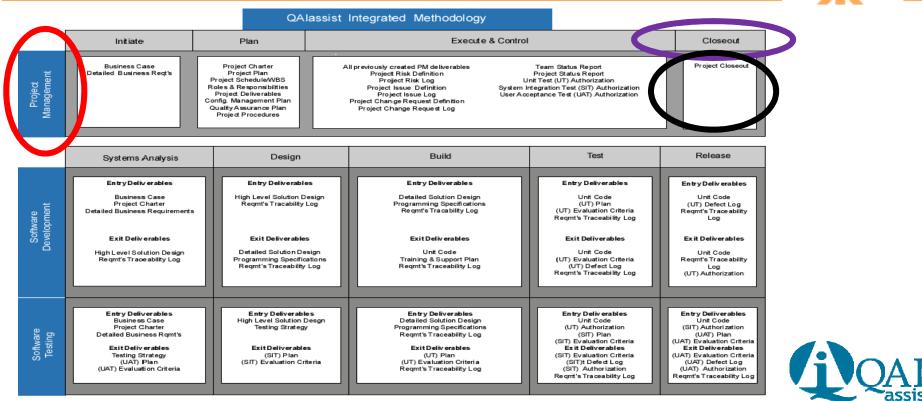






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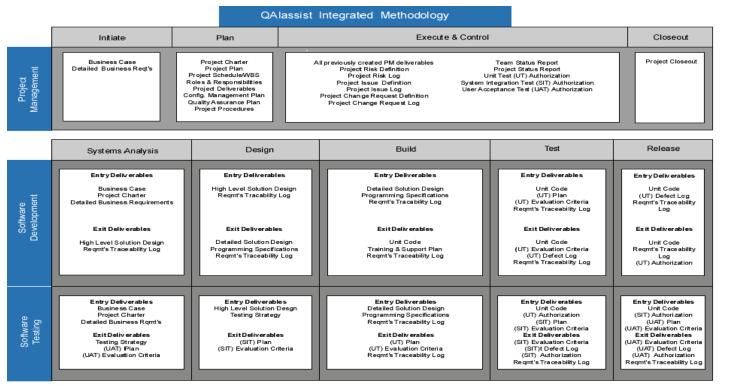


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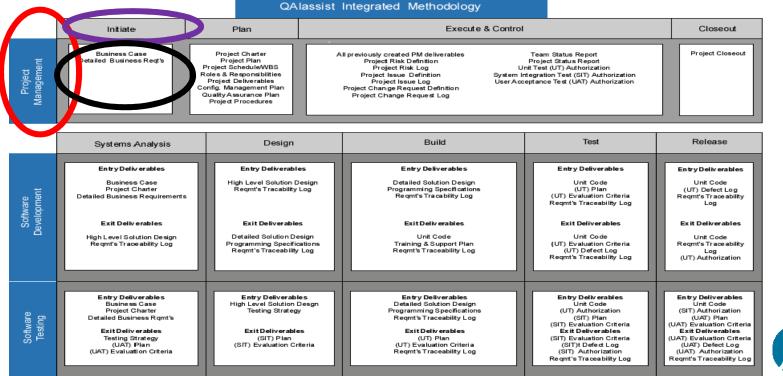




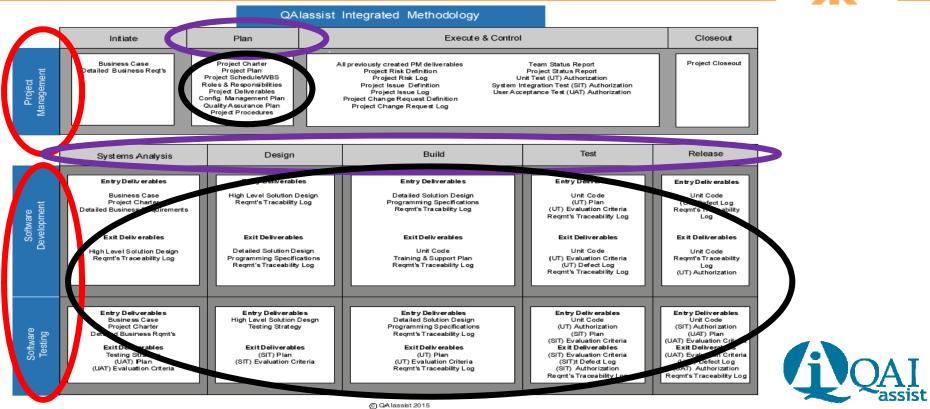


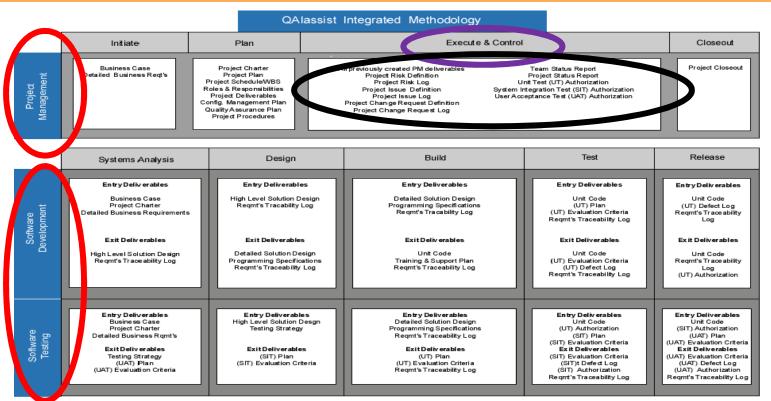




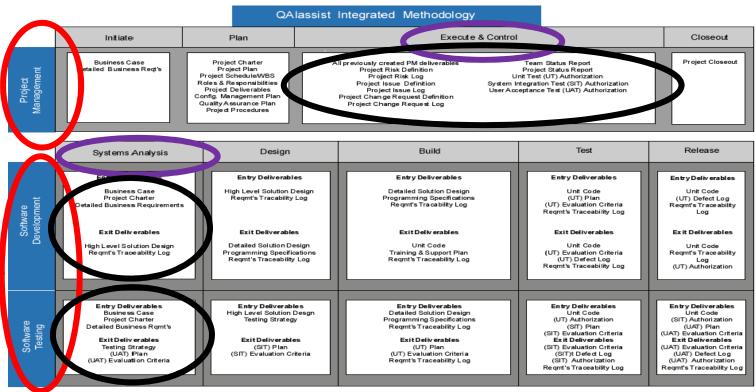




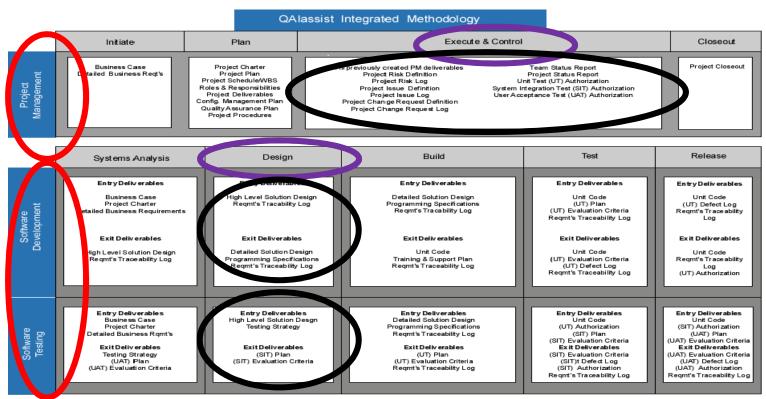


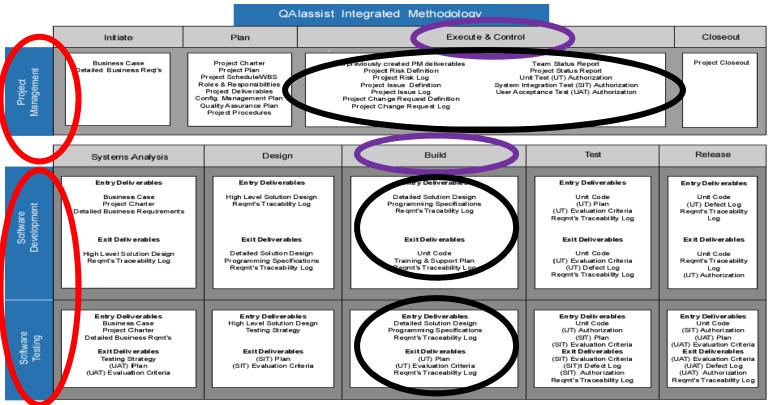




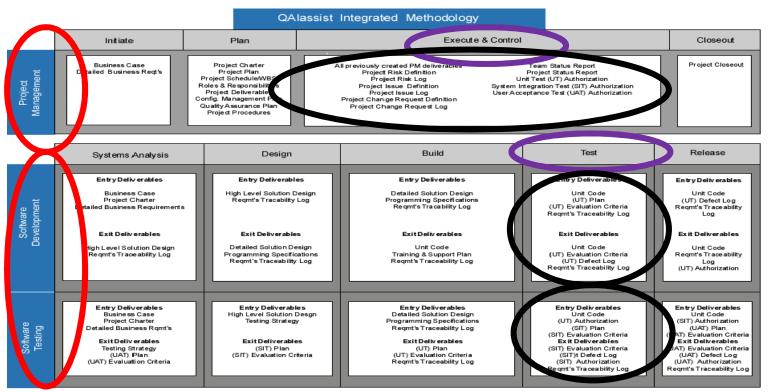




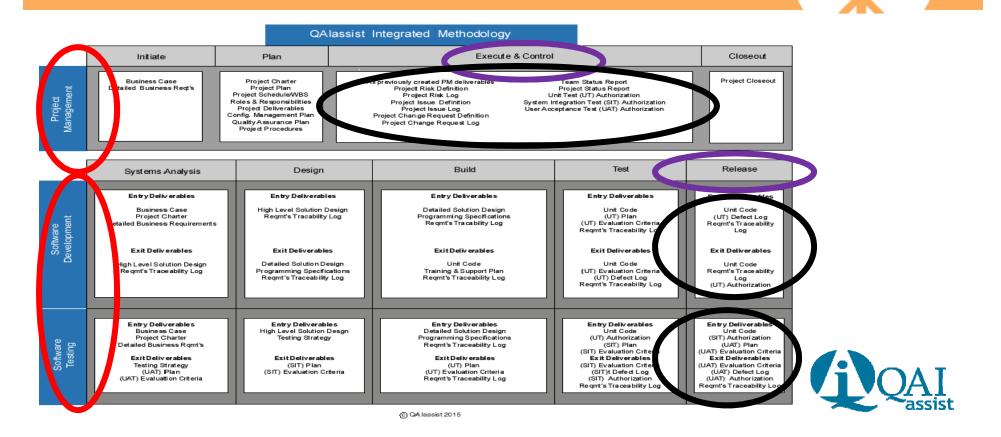


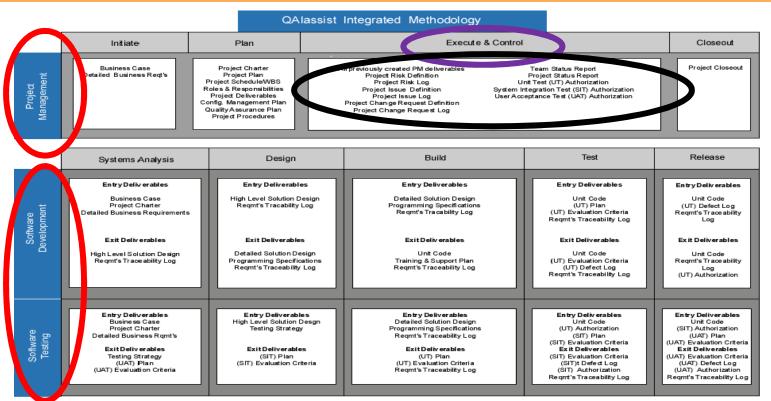




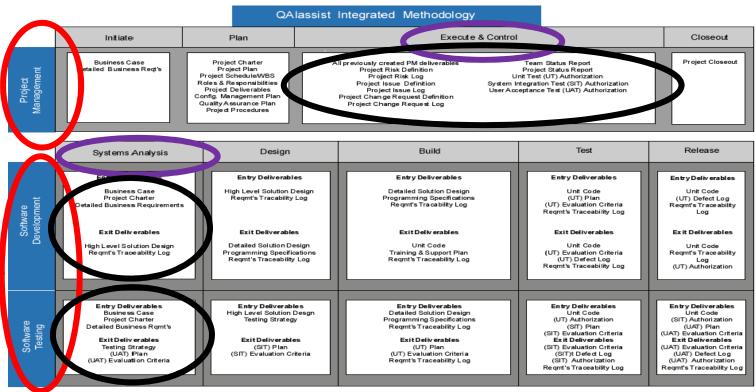


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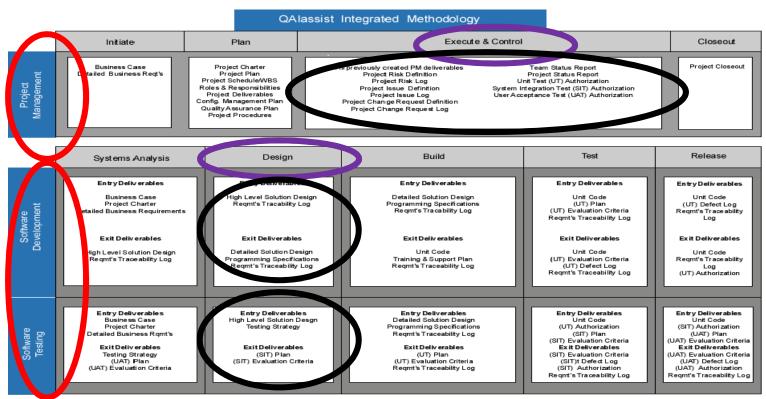


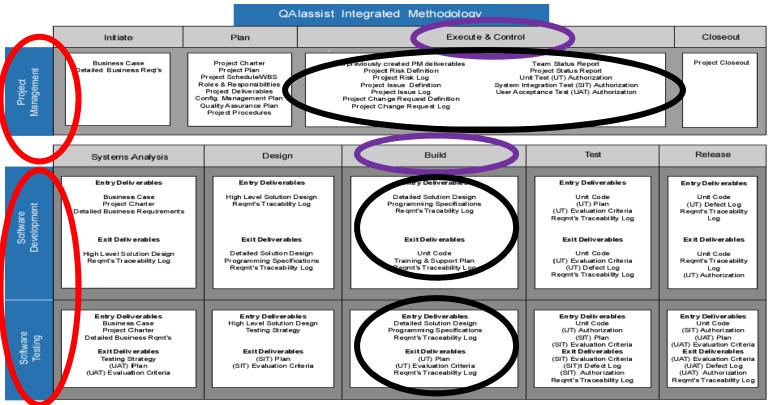




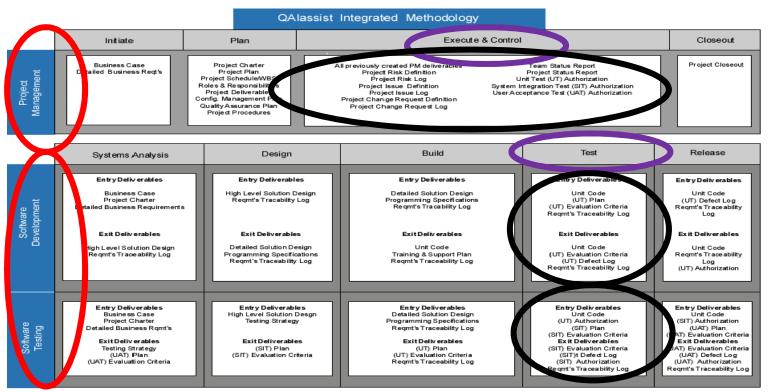




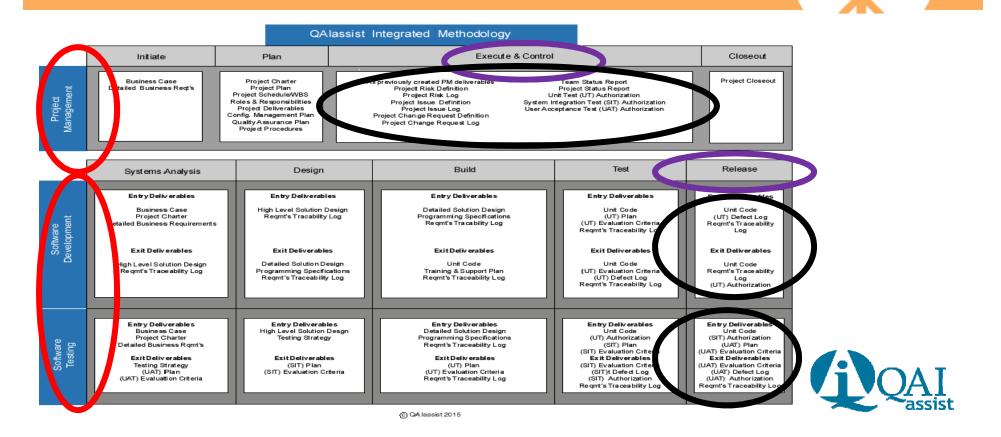


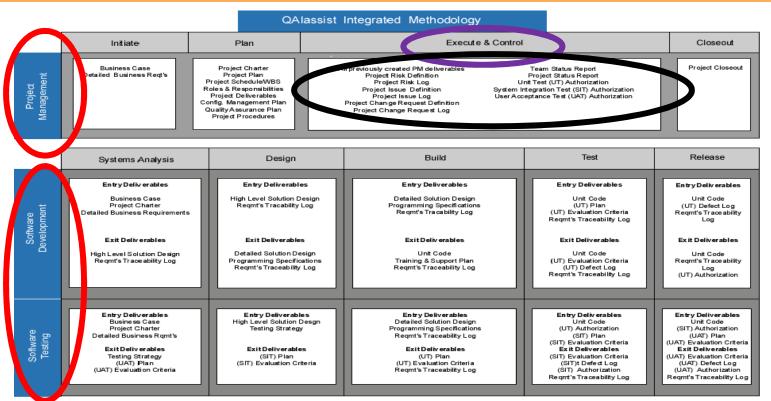




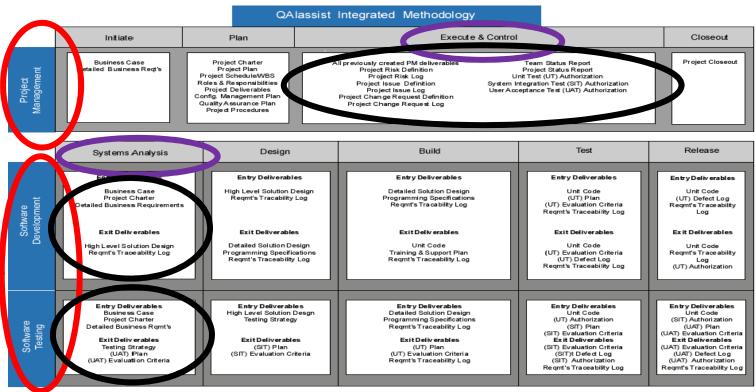


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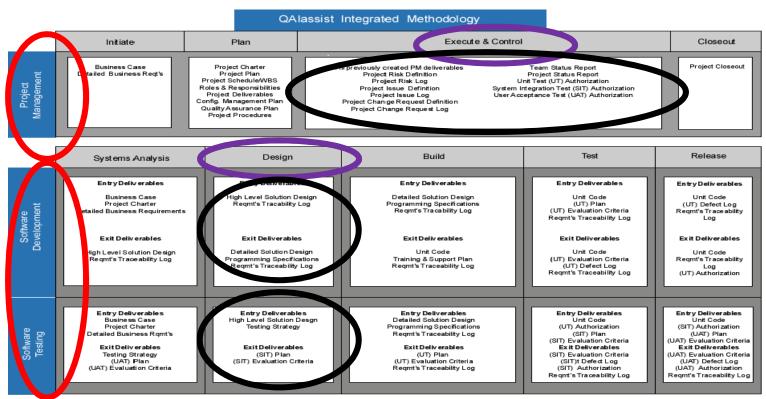


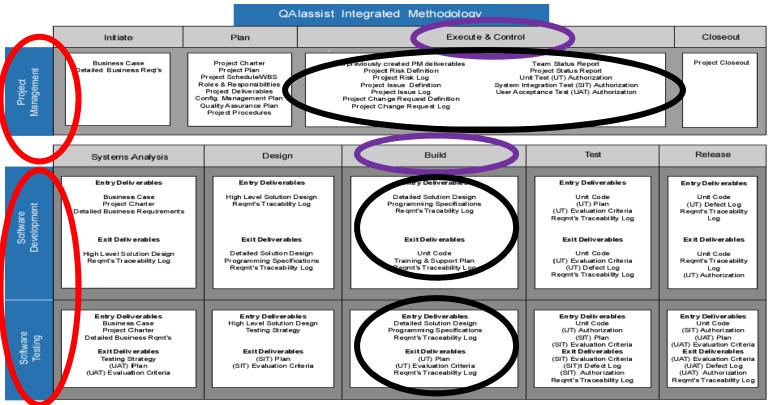




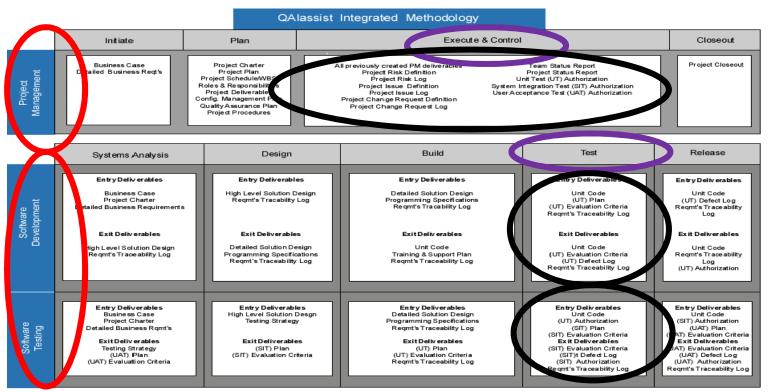




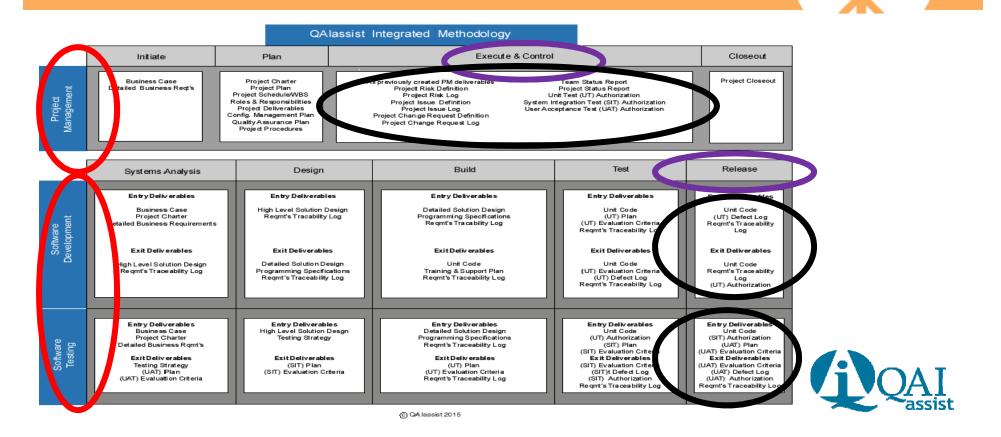


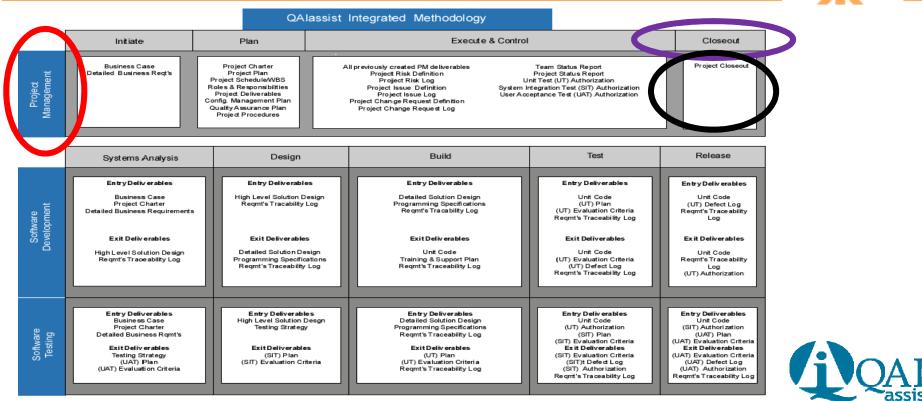






QAI





Project Planning & Design with IT in Mind Tutorial II – Agenda



- IT Methodology Context (noun/verb), hierarchy, depictions, concept of deliverable
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Applying IT Methodology to Project Initiation (Feb) Previous Tutorial - Agenda

- IT Methodology Context, overview, review
- Tutorial Context Sample Project Definition
- Project Initiation Identifying the Business Need
- Project Initiation Initiate Project Management Lifecycle
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Tutorial Context – Sample Project

- ABC Company (mid sized)
- Strategic Direction incorporate outsourcing option into existing operations
- Existing Accounting Application functionality does not
 - meet evolving regulatory legislation (for outsourcing)
 - deliver functionality necessary to administer outsourcing & vendor relations
 - provide stability (up time) to the business users
 - allow for expansion
- Project Name " Extended Accounting System (EAS)"



Tutorial Context – Resource Availability

- System Owner
- Stakeholders
- Business/Line Managers
- Project Manager
- Business Analysts
- Architects (Functional/Technical)
- Programmers
- Testers
- End Users



Applying IT Methodology to Project Initiation (Feb) Tutorial I – Agenda

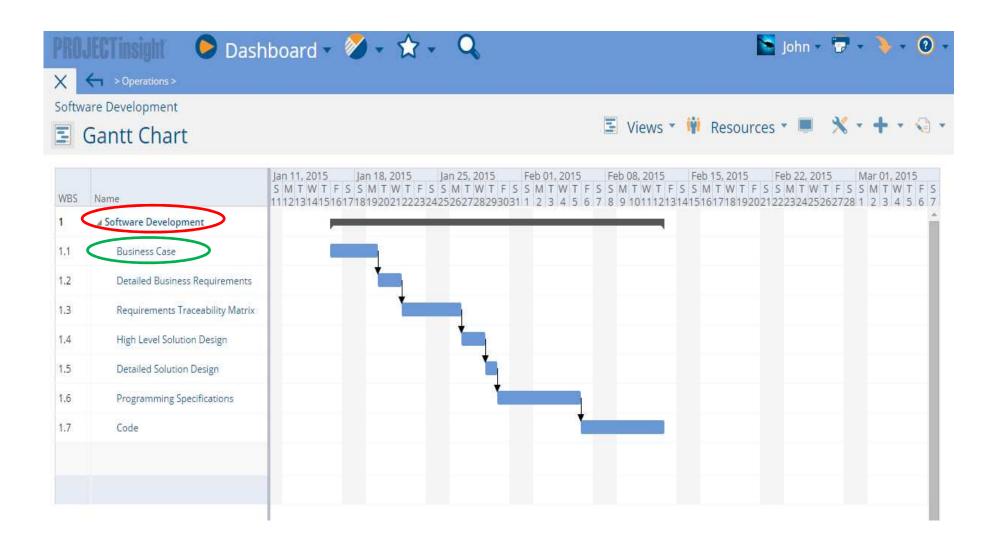
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Identifying the Business Need

- Reference to "Approved" Deliverables
 - N/A
- Goal/Objective
 - what is the origin of the business need (new product, new functionality, strategic objectives, legislative regulations, etc)
 - who will benefit from a solution
 - where/how will the benefits (tangible and intangible) be recognized
 - organizational effects once implementing the solution
 - establish basis for executing project management, software development, software testing methodologies





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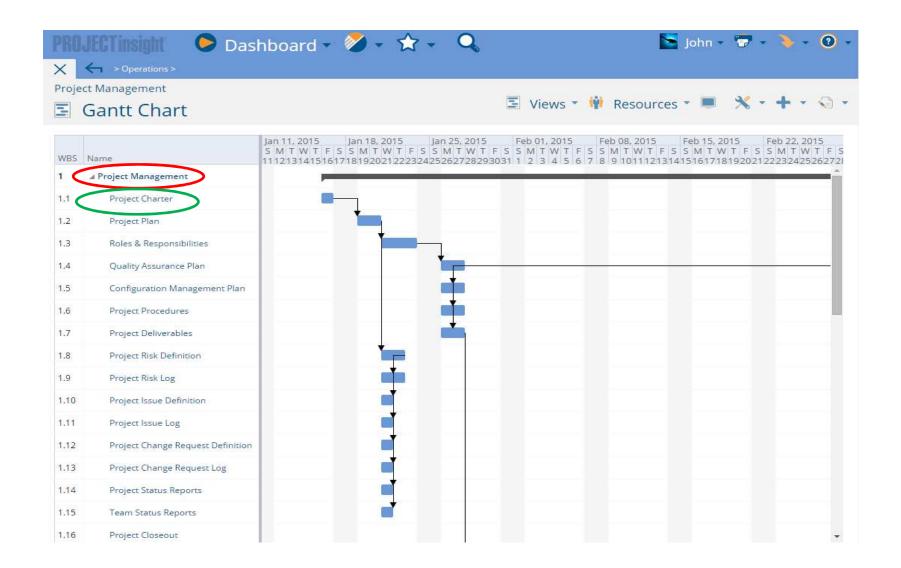


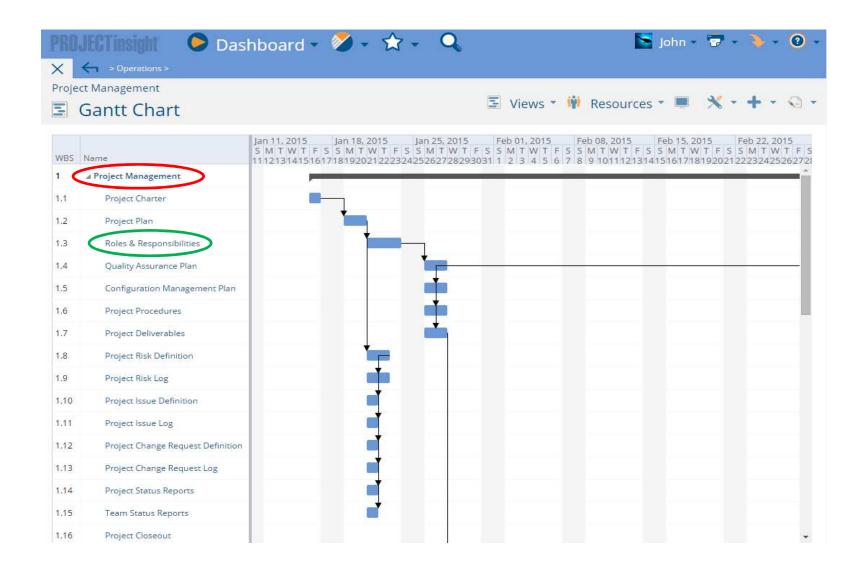


Initiate Project Management Lifecycle

- Reference to "Approved" Deliverables
 - Business Case
- Goal/Objective
 - what is the scope of the project
 - what are the project objectives and milestones
 - what resources will be required to perform the project
 - what roles must be performed to complete the project







Applying IT Methodology to Project Initiation Tutorial I – Agenda

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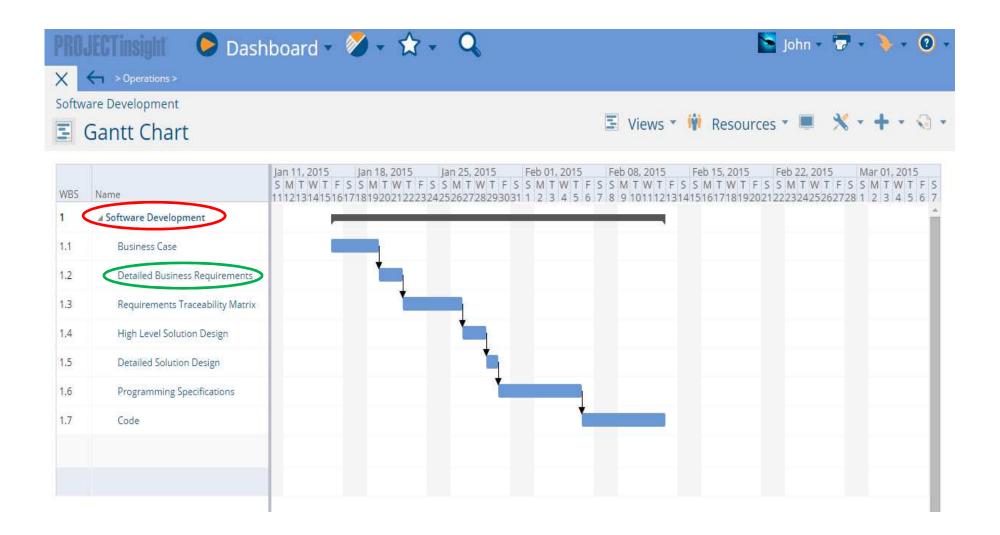


Initiate Software Development Lifecycle

Reference to "Approved" Deliverables

- Business Case
- Project Charter
- Roles & Responsibilities
- Goal/Objective
 - identify high level user requirements
 - create the Detailed Requirements deliverable





Applying IT Methodology to Project Initiation Tutorial I – Agenda

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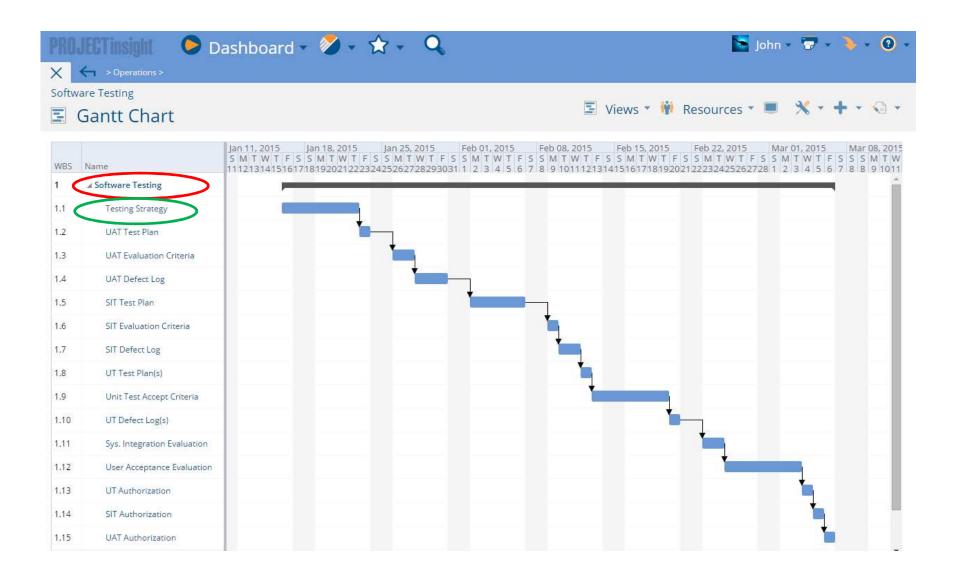
Initiate Software Testing Lifecycle

Reference to "Approved" Deliverables

- Business Case
- Project Charter
- Roles & Responsibilities
- Detailed Business Requirements
- Goal/Objective
 - establish early focus for project testing
 - create the Testing Strategy deliverable







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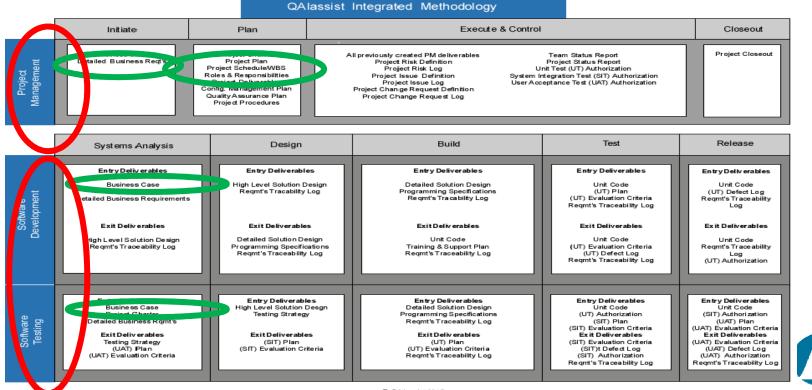
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Project Planning & Design with IT in Mind Tutorial II – Agenda

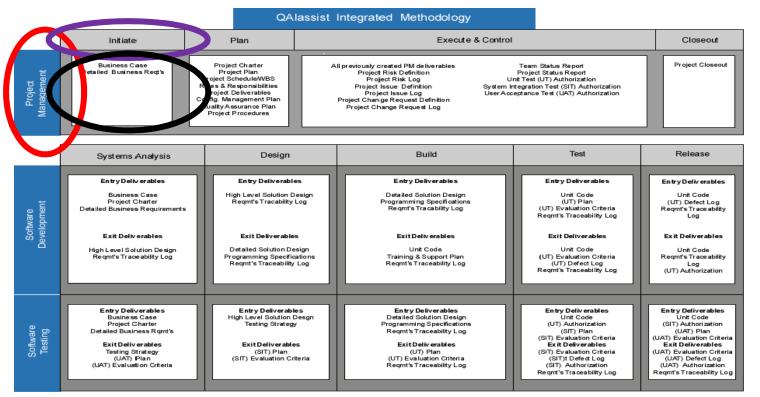


- IT Methodology Context (noun/verb), hierarchy, depictions, concept of deliverable
- Tutorial Context review Sample Project Definition & Previous Tutorial (Feb 2015)

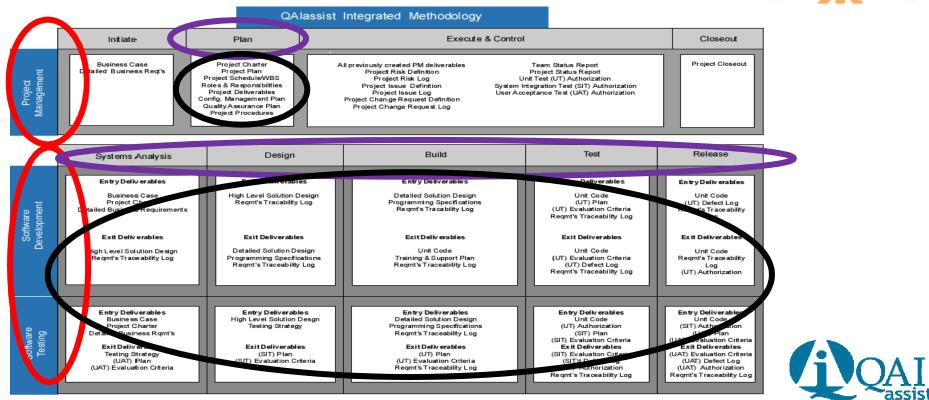
Project Management Lifecycle – Plan Phase

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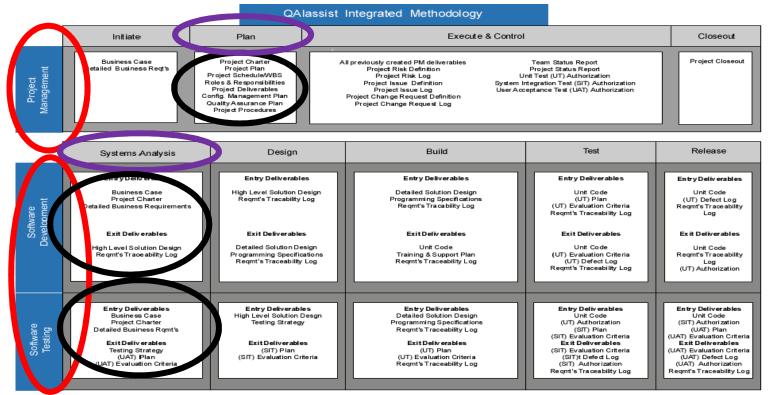




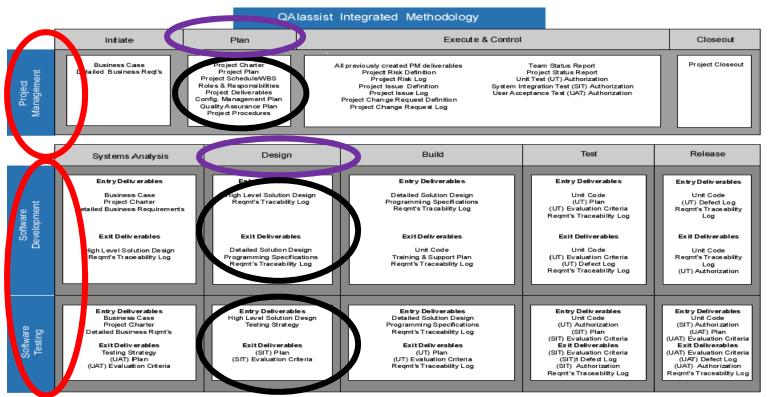




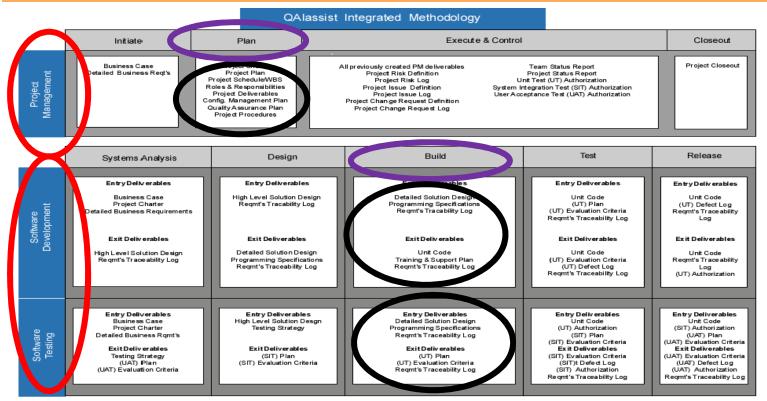




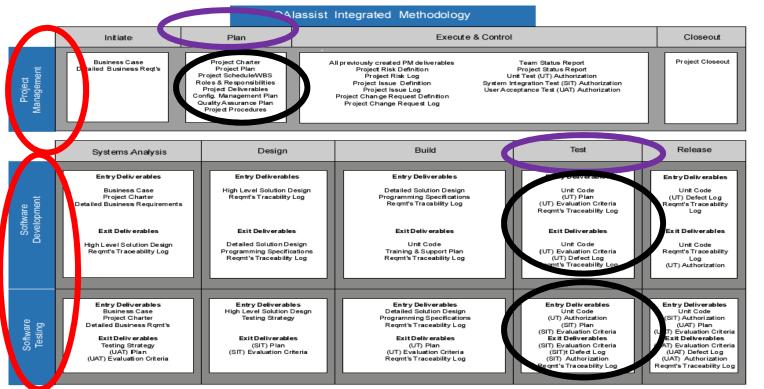
QAI



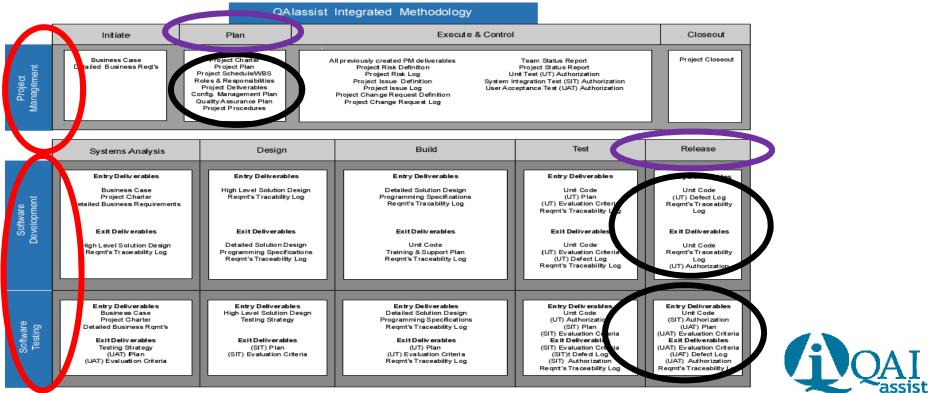


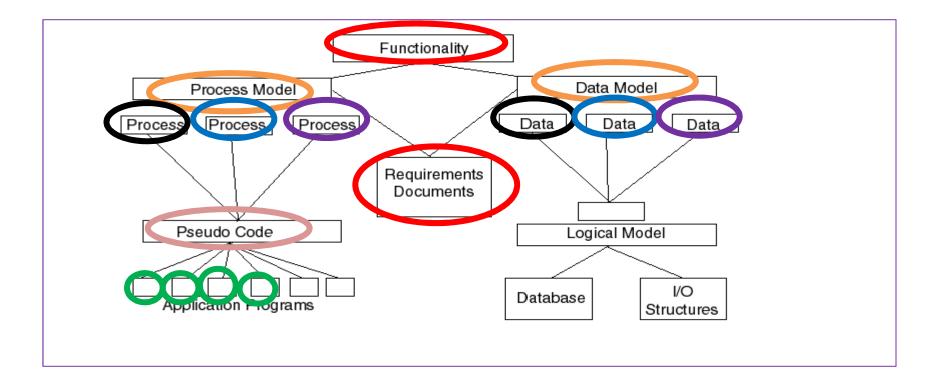


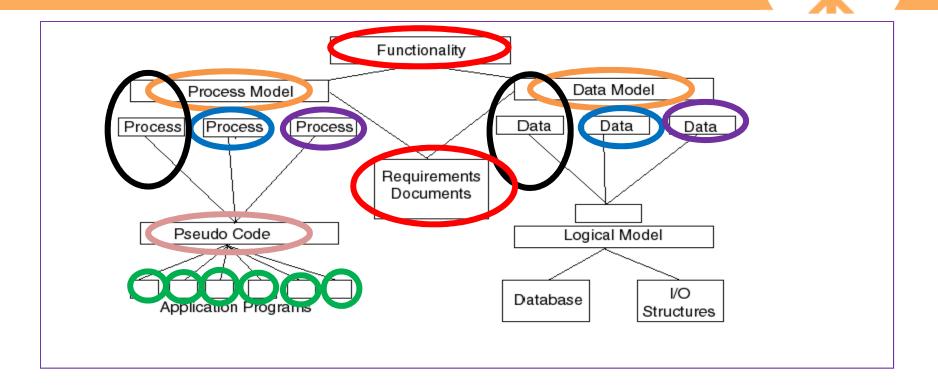
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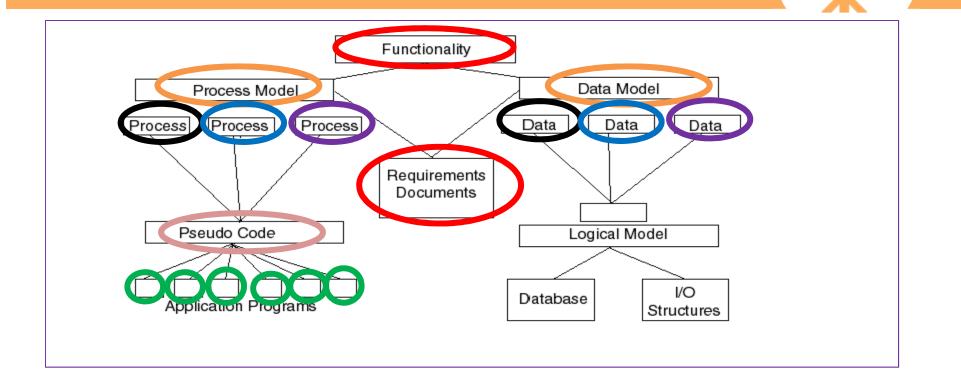


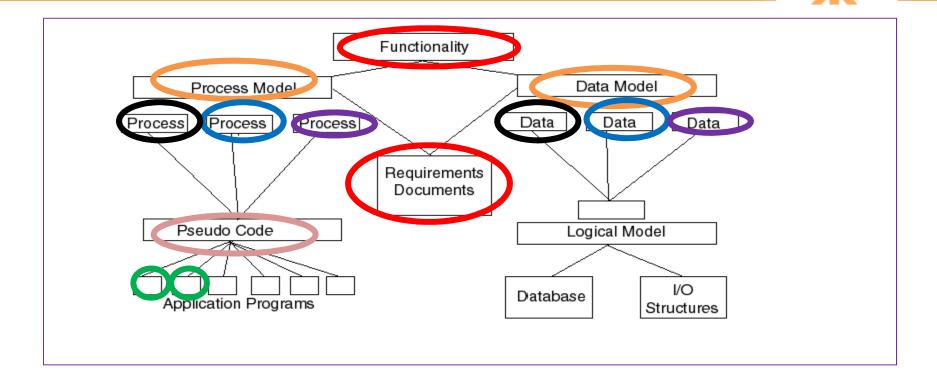
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Project Planning & Design with IT in Mind Tutorial II – Agenda



- IT Methodology Context (noun/verb), hierarchy, depictions, concept of deliverable
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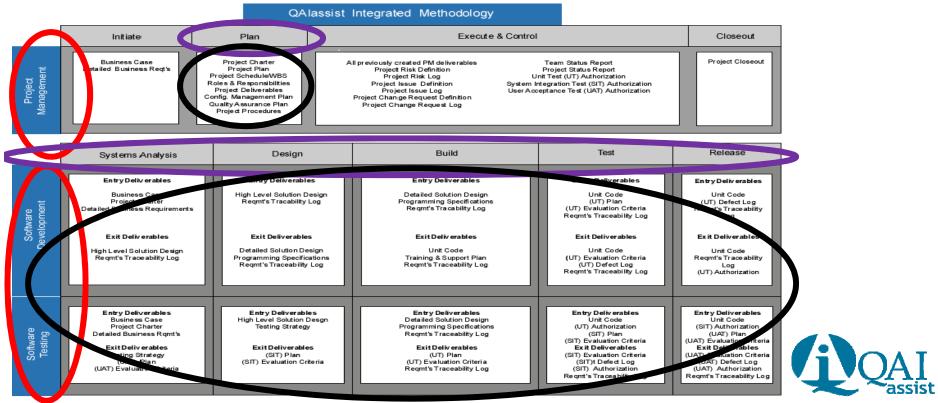


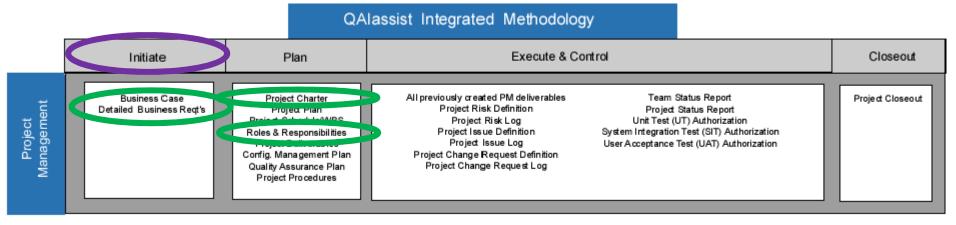
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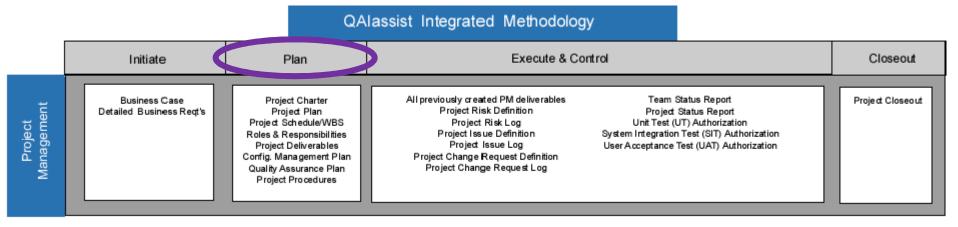




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QAlassist Integrated Methodology Plan Execute & Control Closeout Initiate All previously created PM deliverables Team Status Report Project Management Business Case Project Closeout Detailed Business Reqt's Project Plan Project Risk Definition Project Status Report Project Risk Log Unit Test (UT) Authorization Plojeta carecaler##BS Project Issue Definition System Integration Test (SIT) Authorization Roles & Responsibilities Project Issue Log User Acceptance Test (UAT) Authorization Project Deliverables Config. Management Plan Project Change Request Definition Project Change Request Log Quality Assurance Plan Project Procedures

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- Project Plan deliverable is used to provide an overview of how the project will be performed from start through completion. It defines the milestones, the plans (ie QA, CM, Training, etc) to be completed, the risks associated with the project, the activities to be performed, and the estimated costs associated with the project. The Project Plan acts as "map" for how the project will be completed "variable" informational requirements may include
 - Managerial Process Plans (ie Start Up Plan, Iteration Plan, Risk Plan, Tracking Plan)
 - Technical Process Plans (ie Methods Plan, Infrastructure Plan, Product Acceptance Plan)
 - Supporting Plans (ie Quality Assurance Plan, Configuration Management Plan, Audit Plan)

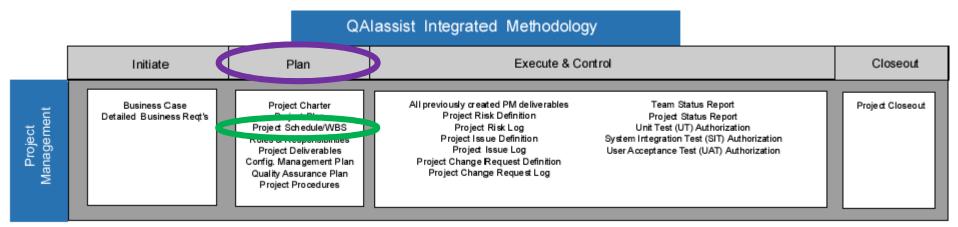


Project Management – Plan Phase Project Plan Deliverable

- Authored by : Project Manager
- Reviewed by : Stakeholders and Business Manager
- Approved by : System Owner
- Status: "Draft"
- Depiction : see Project Schedule
- Associations :
 - Planning the Project Management Lifecycle
 - Planning the Software Development Lifecycle
 - Planning the Software Testing Lifecycle
- View Sample Deliverable







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Project Management – Plan Phase Project Schedule/WBS Deliverable



- Project Schedule/WBS deliverable is used to define and prioritize the activities and deliverables (deliverable definition and descriptions may be included) to be completed by the project team throughout the completion of the project. It is also used to monitor and communicate the progress and status of the project team against those activities and deliverables "variable" informational requirements may include
 - Resource roles and responsibilities
 - Deliverables to be completed
 - Deliverable duration
 - Deliverable start and end dates



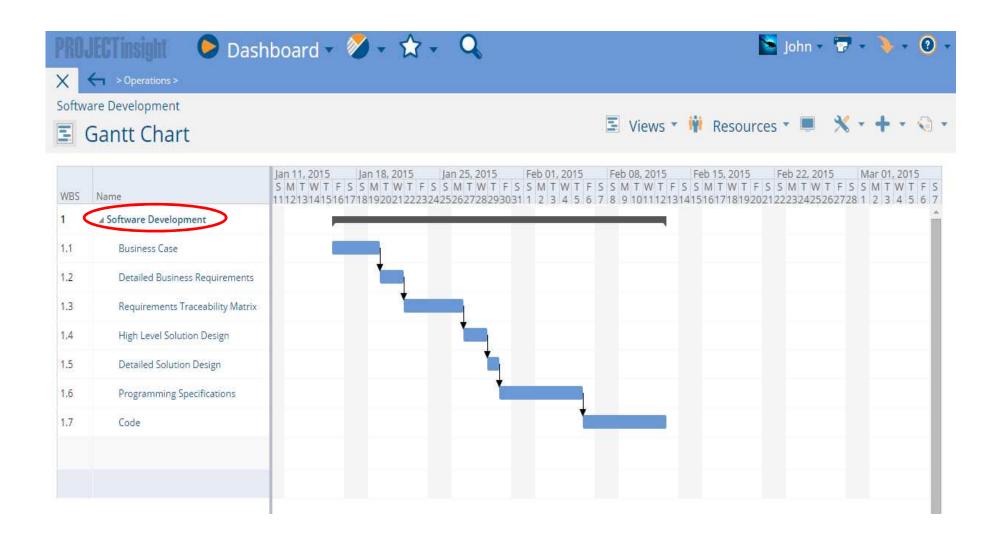
Project Management – Plan Phase

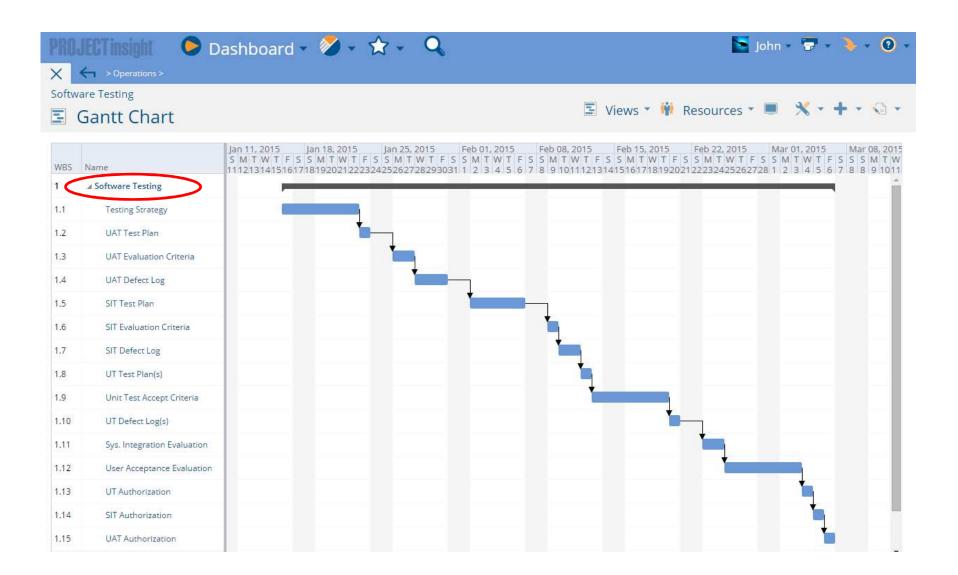
Project Schedule/WBS Deliverable

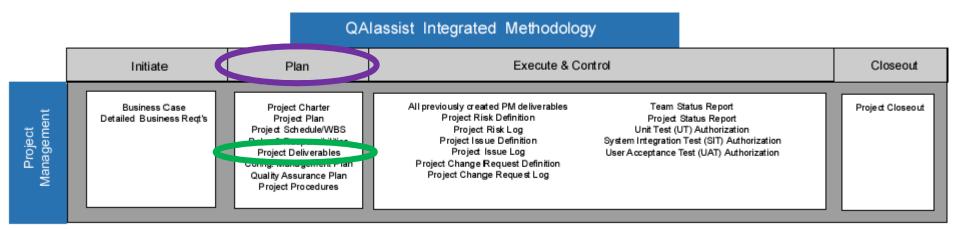
- Authored by : Project Manager
- Reviewed by : Stakeholders and Business Manager
- Approved by : System Owner
- Status: Draft
- **Depiction :** see Project Schedule
- Associations :
 - Project Management Lifecycle (defining and scheduling deliverables)
 - Software Development Lifecycle deliverables defined
 - Software Testing Lifecycle deliverables defined
- View Sample Deliverable





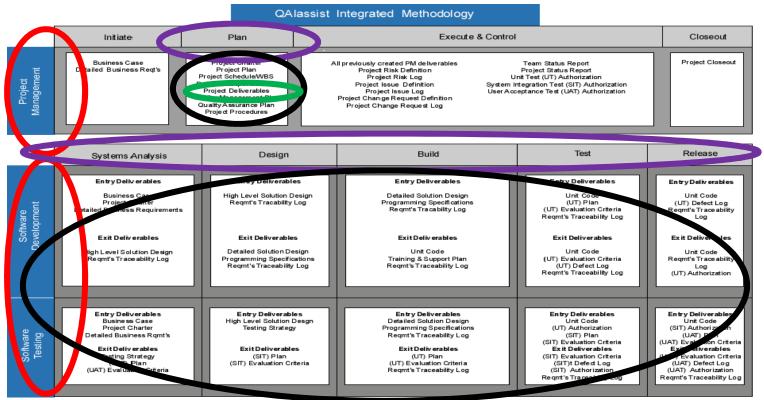






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Project Management – Plan Phase Project Deliverables Deliverable



- Project Deliverables deliverable identifies and defines all of the deliverables that will be worked on and completed by the project team. The project deliverables defined within this deliverable are reflected on the Project Schedule (work breakdown structure WBS) deliverable "variable" informational requirements may include
 - deliverable name
 - purpose of deliverable
 - frequency of deliverable
 - Integration/interdependence of deliverable



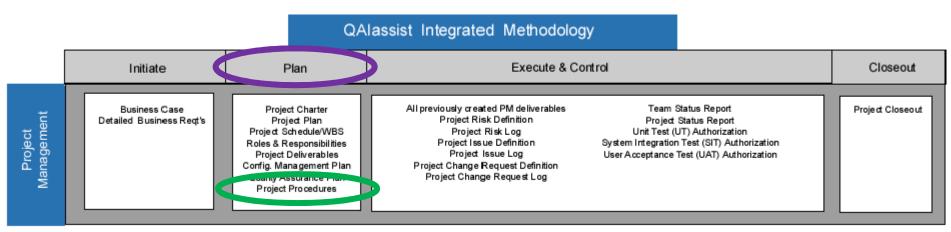
Project Management – Plan Phase

Project Deliverables Deliverable

- Authored by : Project Manager
- Reviewed by : Project Team Members
- Approved by : Business Manager
- Status: "Draft"
- **Depiction :** see Project Schedule
- Associations :
 - Project Management Lifecycle deliverables and activities
 - Project Schedule
 - Project Roles and Responsibilities
 - Software Development Lifecycle deliverables and activities
 - Software Testing Lifecycle deliverables and activities
- View Sample Deliverable







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Project Management – Plan Phase Project Procedures Deliverable



- Project Procedures deliverable is used to define all of the procedures the project team will utilize throughout the life of the project. Project Procedures are used to guide how the project team will work together to complete the project. Depending on the needs of the project team, project procedures can range from approving deliverables to migrating code to reporting status. The Project Procedures ensure the project team applies an appropriate level of rigor in administering the project "variable" informational requirements may include
 - Time and Status reporting
 - Project Deliverables administration and review
 - Configuration Management of project deliverables
 - Risk and Issue reporting



Project Management – Plan Phase

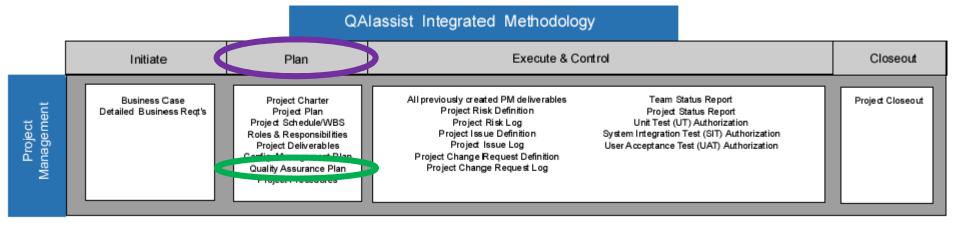
Project Procedures Deliverable

- Authored by : Project Manager
- **Reviewed by :** Project Team Members
- Approved by : Business Manager
- Status: "Draft"
- Depiction : see Project Schedule
- Associations :
 - Project Management Lifecycle deliverables and activities
 - Software Development Lifecycle deliverables and activities
 - Software Testing Lifecycle deliverables and activities
- View Sample Deliverable









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Project Management – Plan Phase Quality Assurance Plan Deliverable



- Quality Assurance Plan deliverable identifies the processes, procedures and protocols that will be employed by the project team to ensure an appropriate level of rigor is applied to the "quality" throughout the life of the project. The Project Quality Assurance Plan defines the specific "quality assurance" activities (reviews, product and process audits) that will be performed by the project team - "variable" informational requirements may include
 - Formal process reviews and audits
 - Deliverables and documentation review
 - Problem reporting and corrective action



Project Management – Plan Phase

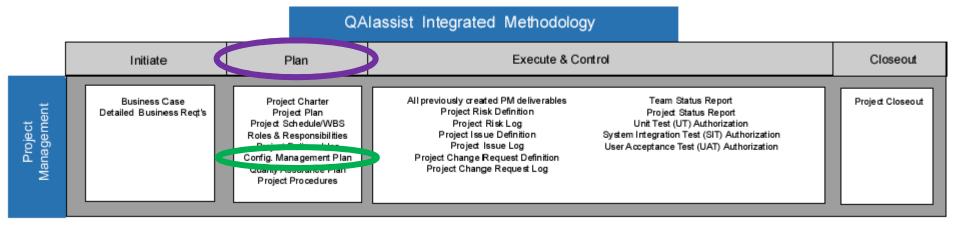
Quality Assurance Plan Deliverable

- Authored by : Project Manager
- Reviewed by : Corporate QA or Governance Staff
- Approved by : Business Manager
- Status: "Draft"
- Depiction : see Project Schedule
- Associations :
 - Review of Project Management Lifecycle deliverables and activities
 - Planning the Software Development Lifecycle deliverables and activities
 - Planning the Software Testing Lifecycle deliverables and activities
- View Sample Deliverable









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Project Management – Plan Phase Configuration Management Plan Deliverable



- Configuration Management Plan deliverable defines how the project "deliverables" and "configuration items" will be maintained, distributed and audited throughout the life of the project. It ensures there will be an appropriate level of rigor applied to ensure the authorized project work products, artifacts and deliverables are stable, secured, maintained and available - "variable" informational requirements may include
 - Configuration Management roles
 - Baseline definitions
 - Change procedures
 - Release Management



Project Management – Plan Phase

Configuration Management Plan Deliverable

- Authored by : Project Manager
- Reviewed by : Corporate Configuration Management staff
- Approved by : Business Manager
- Status: "Draft"
- **Depiction :** see Project Schedule
- Associations :
 - Review of Project Management Lifecycle deliverables and activities
 - Planning the Software Development Lifecycle deliverables and activities
 - Planning the Software Testing Lifecycle deliverables and activities
- View Sample Deliverable





Project Planning & Design with IT in Mind Tutorial II – Agenda



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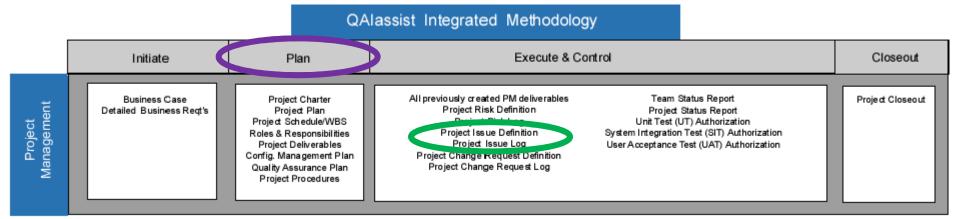
Project Management – Plan Phase Potential Deliverables



Potential/Associated Project Management Lifecycle Deliverables

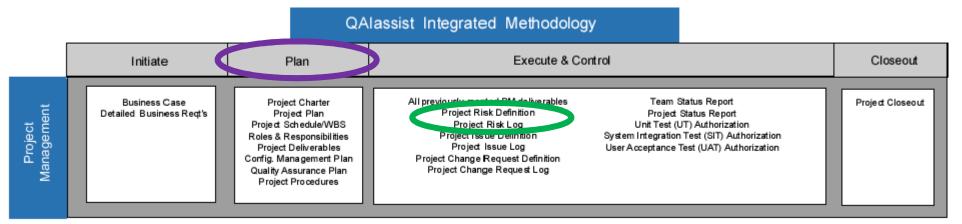
- Issues Log
- Risk Log
- Change Request Log
- Project Status Report
- Team Status Report
- Unit Test Defect Log
- System Integration Test Defect Log
- User Acceptance Test Defect Log





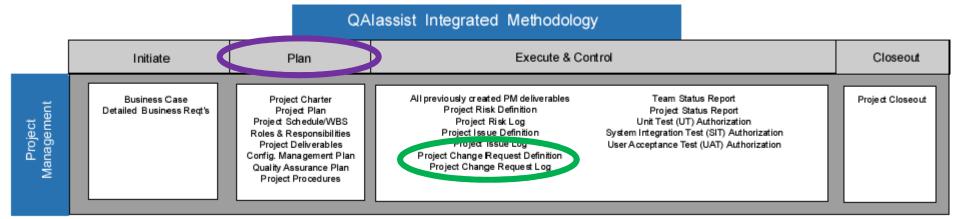
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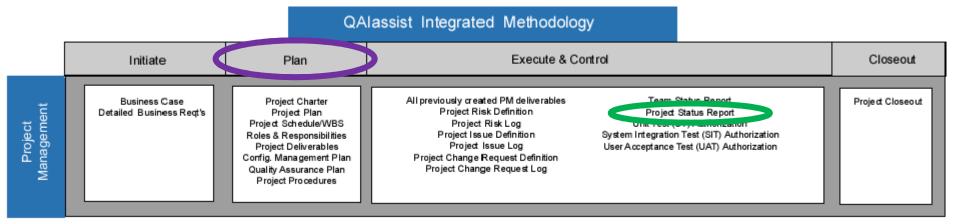
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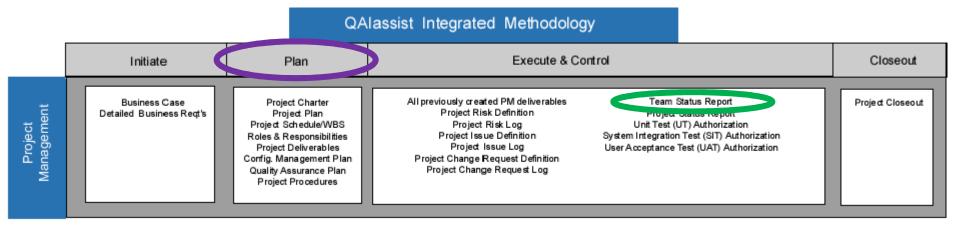
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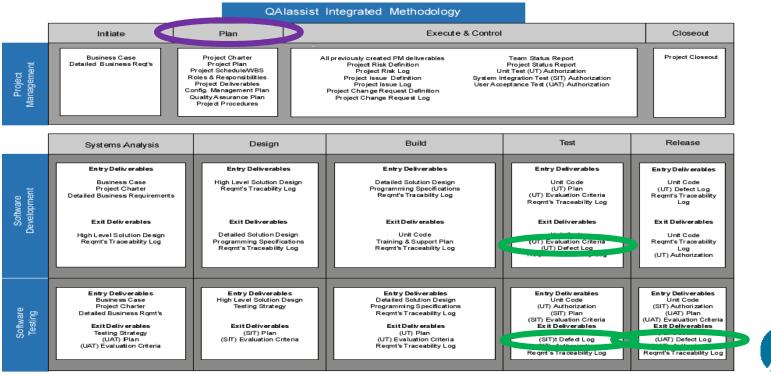
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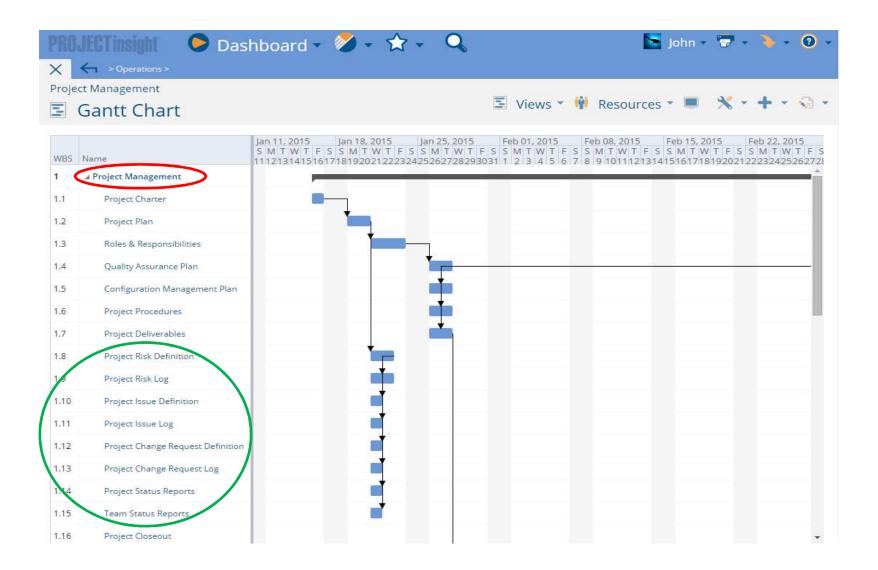
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2014 "Tutorials" Schedule

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Project Planning & Design with IT in Mind Tutorial II – Goals

- Understand project planning context, purpose and objectives
- Review project planning pre-requisites
- Define project planning scope (initial and iterative)
- Review Project Management Plan Phase deliverables





Body of Knowledge



- Methodology/Lifecycle/Deliverables www.qaiassist.com
 - Project Management, Software Development, Software Testing
- Body of Knowledge (Library) www.qaiassist.com
 - Methodology Origin origins of methodology identifies the differences between the path we take (noun) and how we proceed (verb) down that path
 - Context & Overview provides a general overview of IT Methodology and how it can be applied within an organization
 - Deliverable Descriptions provides general descriptions for all the deliverables of the QAIassist Integrated Methodology



Until Next Session...

- Keep Posing your Questions call or send your questions in (Denise and/or Cameron)
- Explore the QAlassist Body of Knowledge refer to the QAlassist Body of Knowledge (sample deliverables, whitepapers, blog articles) – (wwwqaiassist.com)
- QAlassist Practitioner find out more about becoming QAlassist certified "Foundation", "Practitioner"
- Tell your friends tell your friends, coworkers and colleagues about the Project Insight/QAIassist webinars – invite them to join us at the next session
- Continuing Follow Up send out a survey at the completion of every webinar, follow up with attendees to obtain their suggestions and recommendation



2015 Schedule

The 3rd Wednesday of Every Month

8:00 am Pacific - 11:00 am Eastern Time

IT Methodology Concepts (60 mins)

 This series of six webinars will be presented on a bi-monthly basis. Each webinar will provide you with a context, overview, terminology and general understanding of information technology (IT) methodology.

IT Methodology – Tutorials (60 mins)

 This series of five webinars will be presented on a bi-monthly basis. Each session is designed to offer a more "hands on" perspective – bridging the concepts into a practical utilization.





2015 "Tutorials" Schedule

The 3rd Wednesday of Month (Feb, Apr, Jun, Aug, Oct)

8:00 am Pacific - 11:00 am Eastern Time

IT Methodology Tutorials (60 mins)

- Applying IT Methodology to Project Initiation (Feb)
- Project Planning & Design with IT in Mind (Apr)
- Executing Projects with IT Methodologies (Jun)
- Project Control & Verification (Aug)
- Project Close & Delivery (Oct)





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 - Executing Projects with IT Methodologies (Jun)
 - Project Control & Verification (Aug)
 - Project Close & Delivery (Oct)





2015 "Concepts" Schedule

The 3rd Wednesday of Month (Jan, Mar, May, Jul, Sept, Nov)

8:00 am Pacific - 11:00 am Eastern Time

IT Methodology Concepts (60 mins)

- Methodology for the IT Landscape (Jan)
- Apply PM Fundamentals to IT (Mar)
- Leverage the Software Development Lifecycle (May)
- Explore the Software Testing Lifecycle (Jul)
- Incorporate Organizational Process Governance (Sept)
- Implementing IT Methodology (Nov)





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